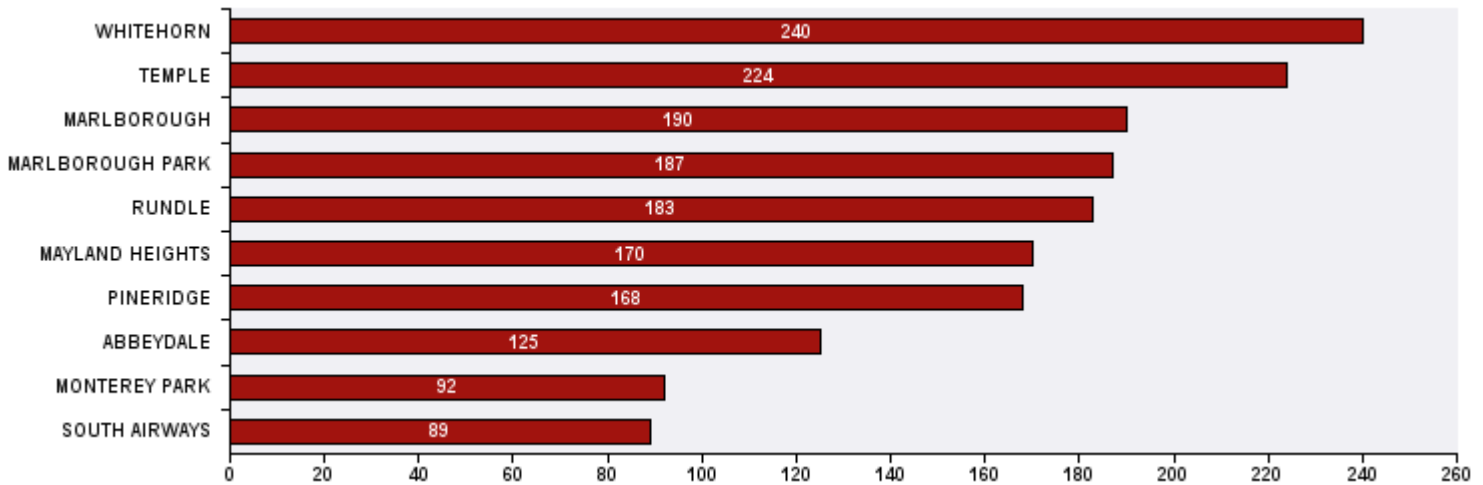


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	164	7.9%
WRS - Cart Management	113	5.4%
Finance - Property Tax Account Inquiry	107	5.2%
Roads - Snow and Ice Control	85	4.1%
CBS Inspection - Electrical	66	3.2%
CBS Inspection - Residential Improvement Project - RIP	63	3.0%
WATS - Sewage Back-up	63	3.0%
WATS - Water Outage	56	2.7%
AS - Animal at Large	51	2.5%
CBS Inspection - Commercial or Multi-Family	51	2.5%
WRS - Waste - Residential	48	2.3%
Bylaw - Material on Public Property	47	2.3%
Compliance - Taxi/Limousine/TNC (Ride Sharing) Concern	45	2.2%
CBS Inspection - Furnace Replacement	41	2.0%
Finance - TIPP Agreement Request	39	1.9%
Finance - ONLINE TIPP Agreement Request	38	1.8%
CFD - Inspection - Business Licence - FHB	37	1.8%
CBS Inspection - Plumbing	35	1.7%
Corporate - Graffiti Concerns	28	1.3%
WRS - Recycling - Blue Cart	28	1.3%
Total Top 20 SR Types	1,205	58.1%
Total Other SRs	870	41.9%
Total SRs for Ward	2,075	100.0%