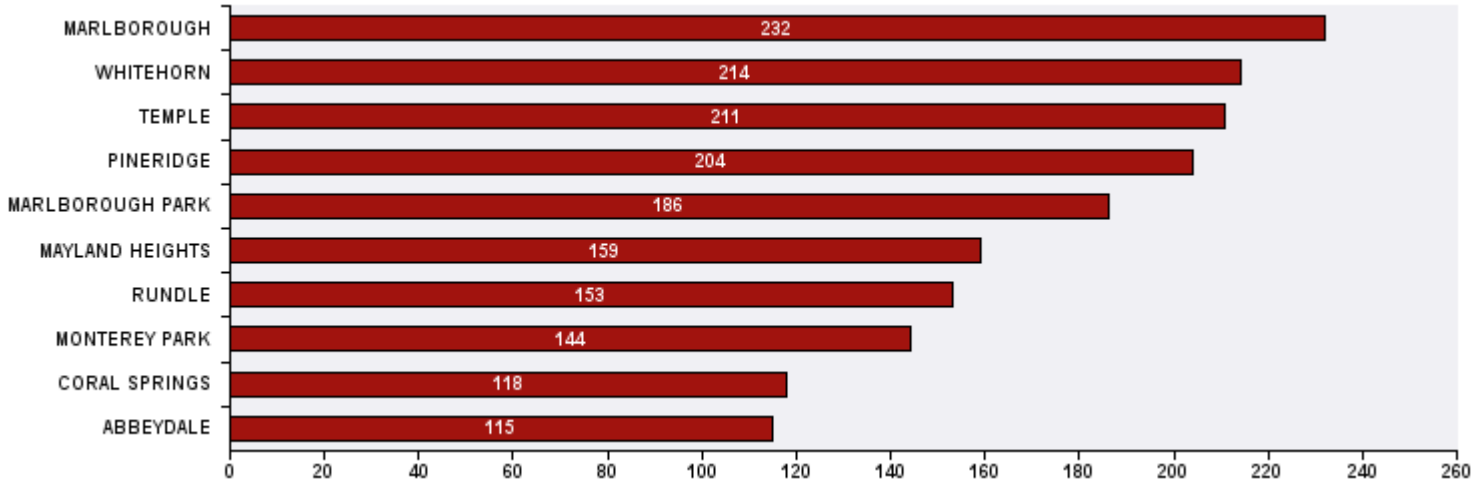


## Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	183	8.3%
Finance - Property Tax Account Inquiry	115	5.2%
Roads - Streetlight Maintenance	111	5.0%
WRS - Cart Management	111	5.0%
Roads - Snow and Ice Control	69	3.1%
Bylaw - Material on Public Property	58	2.6%
CBS Inspection - Commercial or Multi-Family	53	2.4%
CFD - Inspection - Business Licence - FHB	48	2.2%
WRS - Waste - Residential	48	2.2%
WATS - Sewage Back-up	47	2.1%
WRS - Recycling - Blue Cart	46	2.1%
CT - Employee Conduct	45	2.0%
Roads - Traffic or Pedestrian Light Repair	36	1.6%
Finance - ONLINE TIPP Agreement Request	35	1.6%
Finance - TIPP Agreement Request	35	1.6%
CBS Inspection - Furnace Replacement	33	1.5%
Roads - Debris on Backlane	33	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	33	1.5%
CBS Inspection - Electrical	32	1.4%
CN - Subsidized Programs - Fair Entry	28	1.3%
Roads - Pothole Maintenance	28	1.3%
WRS - Compost - Green Cart	28	1.3%
<b>Total Top 20 SR Types</b>	<b>1,255</b>	<b>56.8%</b>
<b>Total Other SRs</b>	<b>956</b>	<b>43.2%</b>
<b>Total SRs for Ward</b>	<b>2,211</b>	<b>100.0%</b>

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.