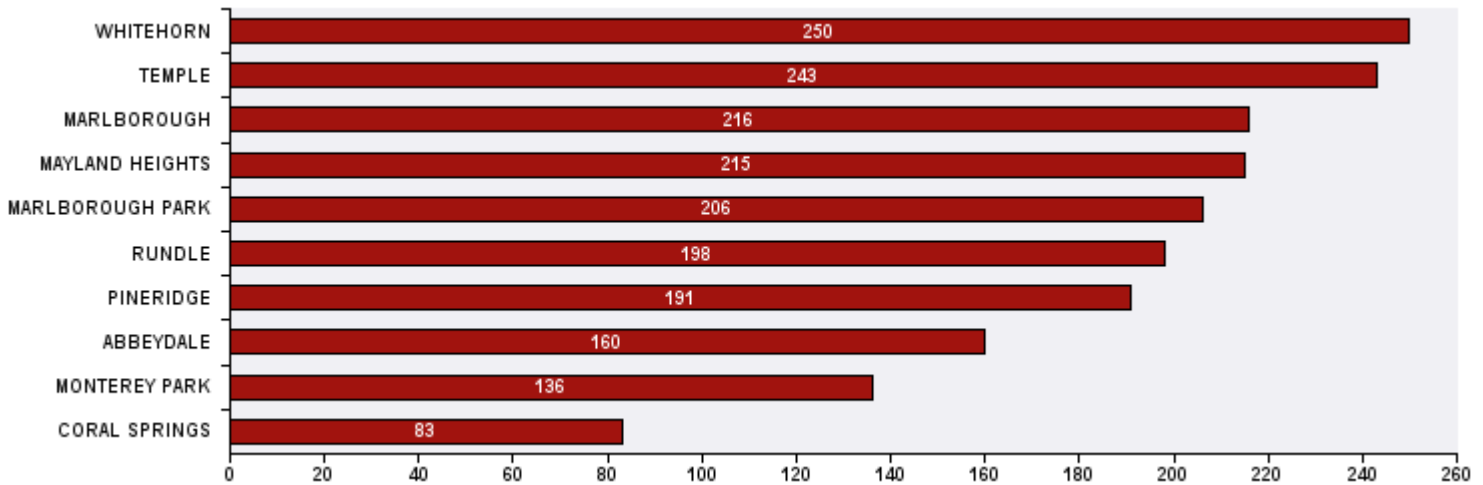


### Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	219	9.6%
Roads - Snow and Ice Control	202	8.8%
Finance - Property Tax Account Inquiry	110	4.8%
WRS - Cart Management	110	4.8%
WRS - Waste - Residential	91	4.0%
CBS Inspection - Residential Improvement Project - RIP	70	3.1%
WATS - Sewage Back-up	68	3.0%
Bylaw - Material on Public Property	66	2.9%
CN - Subsidized Programs - Fair Entry	50	2.2%
WRS - Recycling - Blue Cart	49	2.1%
CBS Inspection - Electrical	48	2.1%
WRS - Compost - Green Cart	48	2.1%
Finance - TIPP Agreement Request	43	1.9%
Finance - ONLINE TIPP Agreement Request	36	1.6%
AS - Animal at Large	32	1.4%
CBS Inspection - Plumbing	32	1.4%
Corporate - Graffiti Concerns	31	1.4%
CT - Bus Stops	31	1.4%
CT - Employee Conduct	29	1.3%
CT - Snow and Ice Control	28	1.2%
Roads - Debris on Street/Sidewalk/Boulevard	28	1.2%
<b>Total Top 20 SR Types</b>	<b>1,421</b>	<b>62.1%</b>
<b>Total Other SRs</b>	<b>867</b>	<b>37.9%</b>
<b>Total SRs for Ward</b>	<b>2,288</b>	<b>100.0%</b>