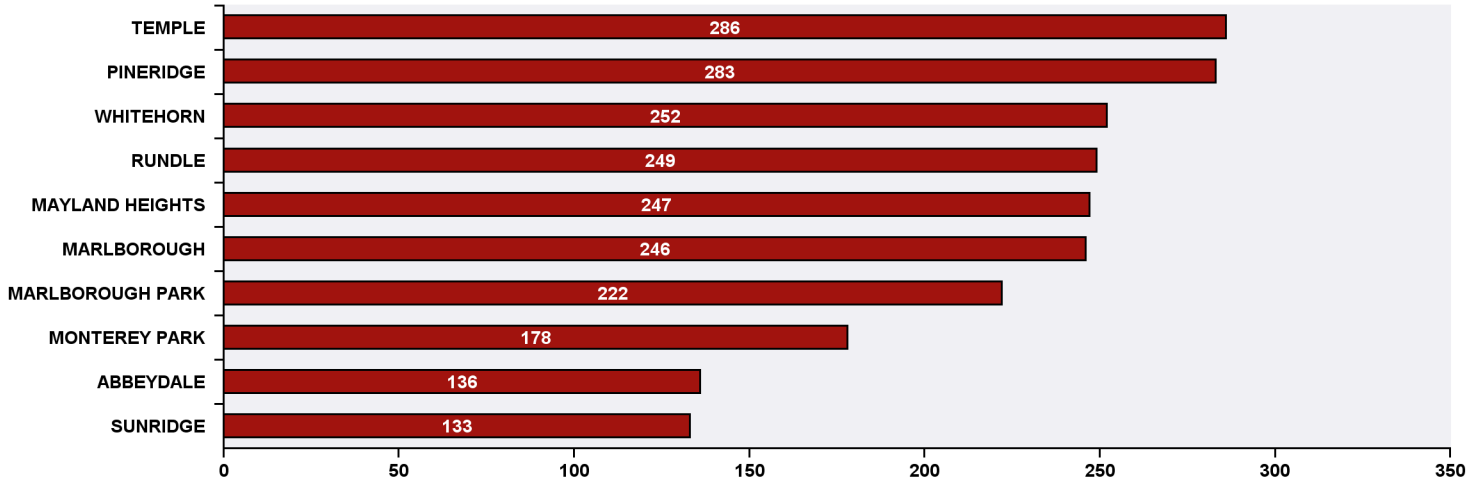


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Long Grass - Weeds Infraction	192	6.7%
WRS - Cart Management	109	3.8%
Finance - Property Tax Account Inquiry	108	3.8%
Parks - Tree Concern - WAM	106	3.7%
Roads - Pothole Maintenance	95	3.3%
Bylaw - Material on Public Property	82	2.8%
Roads - Debris on Backlane	68	2.4%
CBS Inspection - Commercial or Multi-Family	63	2.2%
Roads - Dead Animal Pick-Up	62	2.2%
CBS Inspection - Electrical	58	2.0%
Roads - Backlane Maintenance	56	1.9%
WATS - Sewage Back-up	56	1.9%
311 Contact Us	54	1.9%
Roads - Boulevard Maintenance	48	1.7%
WRS - Waste - Residential	48	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	44	1.5%
AS - Animal at Large	43	1.5%
Roads - Streetlight Maintenance	43	1.5%
Compliance - Business Licence Concern	41	1.4%
AS - Lost and Found Animal	40	1.4%
CBS Inspection - Residential Improvement Project - RIP	40	1.4%
CT - Employee Conduct	40	1.4%
Roads - Roadway Maintenance	40	1.4%
Total Top 20 SR Types	1,536	53.3%
Total Other SRs	1,344	46.7%
Total SRs for Ward	2,880	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.