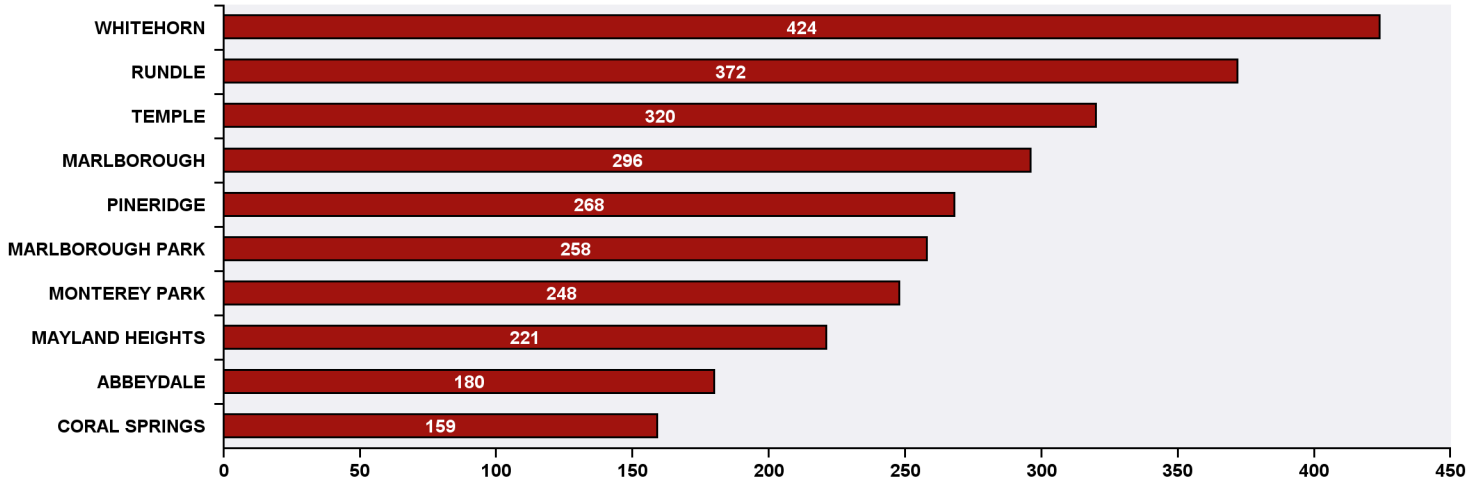




## Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Long Grass - Weeds Infraction	284	8.3%
Finance - Property Tax Account Inquiry	271	8.0%
Finance - ONLINE TIPP Agreement Request	122	3.6%
WRS - Cart Management	121	3.6%
Roads - Pothole Maintenance	109	3.2%
Finance - TIPP Agreement Request	105	3.1%
Parks - Tree Concern - WAM	98	2.9%
Bylaw - Material on Public Property	72	2.1%
WRS - Waste - Residential	65	1.9%
WRS - Compost - Green Cart	61	1.8%
311 Contact Us	57	1.7%
CBS Inspection - Commercial or Multi-Family	56	1.6%
Roads - Traffic or Pedestrian Light Repair	56	1.6%
CN - Subsidized Programs - Fair Entry	55	1.6%
Roads - Dead Animal Pick-Up	53	1.6%
WRS - Recycling - Blue Cart	53	1.6%
Roads - Streetlight Maintenance	48	1.4%
Roads - Sidewalk - Curb and Gutter Repair	47	1.4%
WATS - Sewage Back-up	47	1.4%
CBS Inspection - Electrical	46	1.4%
<b>Total Top 20 SR Types</b>	<b>1,826</b>	<b>53.7%</b>
<b>Total Other SRs</b>	<b>1,576</b>	<b>46.3%</b>
<b>Total SRs for Ward</b>	<b>3,402</b>	<b>100.0%</b>

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.