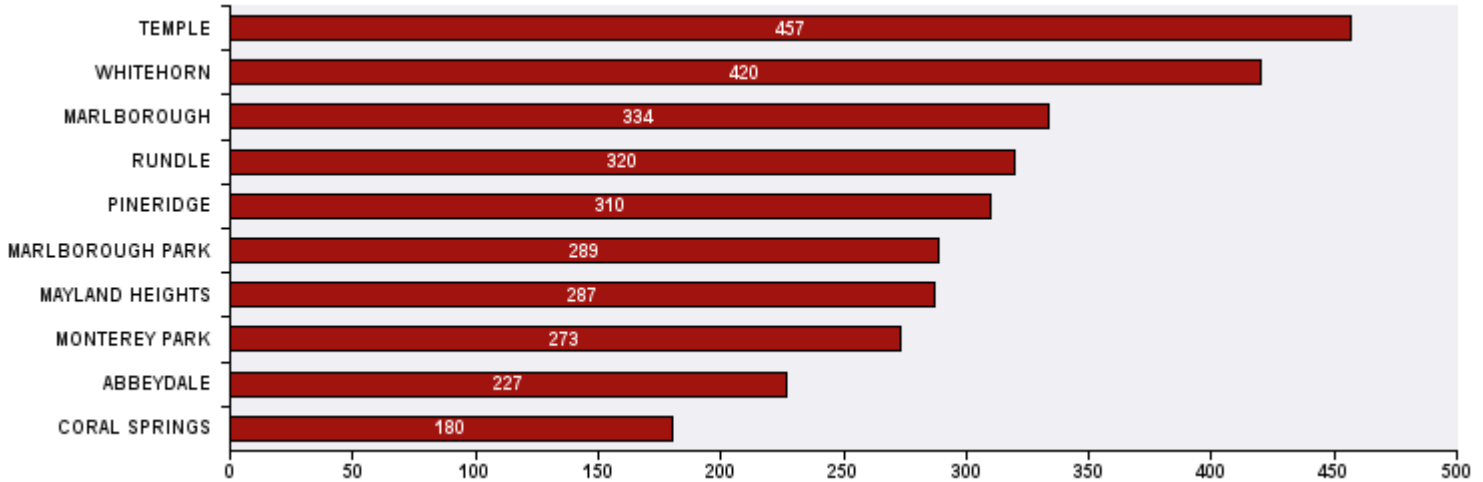


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	262	7.2%
Bylaw - Long Grass - Weeds Infraction	250	6.9%
WRS - Cart Management	161	4.4%
Roads - Pothole Maintenance	113	3.1%
Parks - Tree Concern - WAM	112	3.1%
CN - Subsidized Programs - Fair Entry	111	3.0%
Finance - ONLINE TIPP Agreement Request	104	2.9%
Bylaw - Material on Public Property	103	2.8%
WATS - Sewage Back-up	84	2.3%
WRS - Compost - Green Cart	75	2.1%
WRS - Waste - Residential	74	2.0%
Finance - TIPP Agreement Request	70	1.9%
CBS Inspection - Residential Improvement Project - RIP	65	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	61	1.7%
Roads - Sidewalk - Curb and Gutter Repair	60	1.6%
Roads - Traffic or Pedestrian Light Repair	56	1.5%
WRS - Recycling - Blue Cart	55	1.5%
Roads - Dead Animal Pick-Up	54	1.5%
311 Contact Us	52	1.4%
WATS - Catch Basin Concerns	52	1.4%
Total Top 20 SR Types	1,974	54.2%
Total Other SRs	1,670	45.8%
Total SRs for Ward	3,644	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.