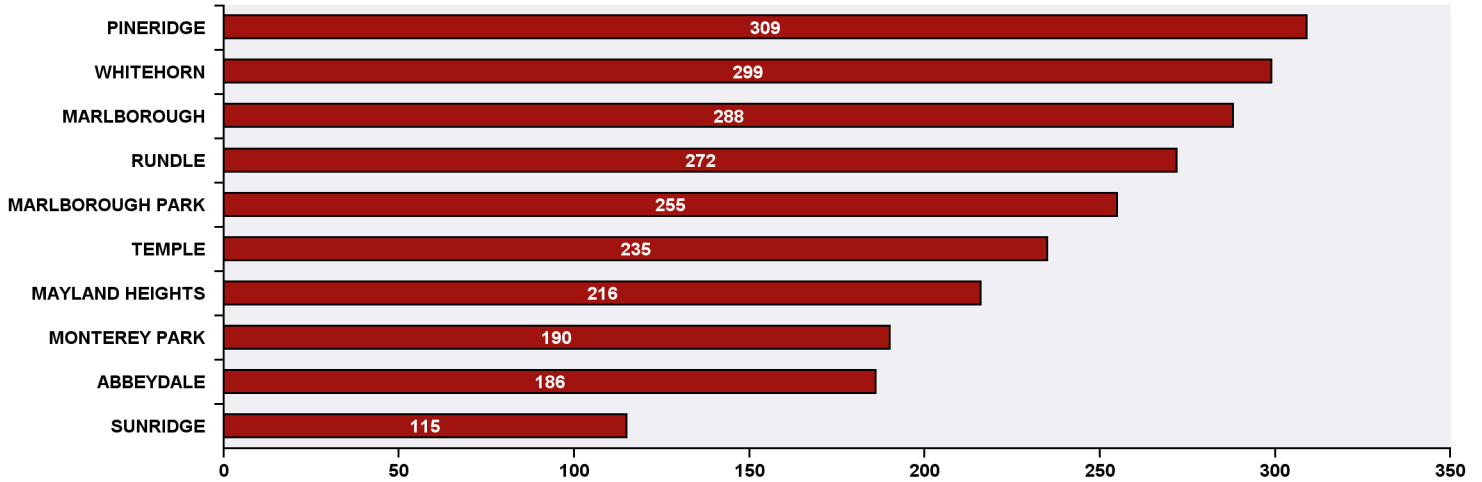




Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	250	8.3%
WRS - Cart Management	137	4.5%
Roads - Pothole Maintenance	116	3.8%
Finance - Property Tax Account Inquiry	90	3.0%
WRS - Recycling - Blue Cart	78	2.6%
Roads - Streetlight Maintenance	76	2.5%
Roads - Street Cleaning	74	2.4%
WRS - Waste - Residential	72	2.4%
Bylaw - Material on Public Property	67	2.2%
CBS Inspection - Commercial or Multi-Family	64	2.1%
Finance - ONLINE TIPP Agreement Request	56	1.8%
Finance - TIPP Agreement Request	55	1.8%
WATS - Sewage Back-up	55	1.8%
Parks - Tree Concern - WAM	51	1.7%
CBS Inspection - Electrical	49	1.6%
CT - Employee Conduct	47	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	45	1.5%
CBS Inspection - Furnace Replacement	44	1.5%
311 Contact Us	43	1.4%
Bylaw - Long Grass - Weeds Infraction	41	1.4%
Roads - Debris on Backlane	41	1.4%
Total Top 20 SR Types	1,551	51.2%
Total Other SRs	1,478	48.8%
Total SRs for Ward	3,029	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.