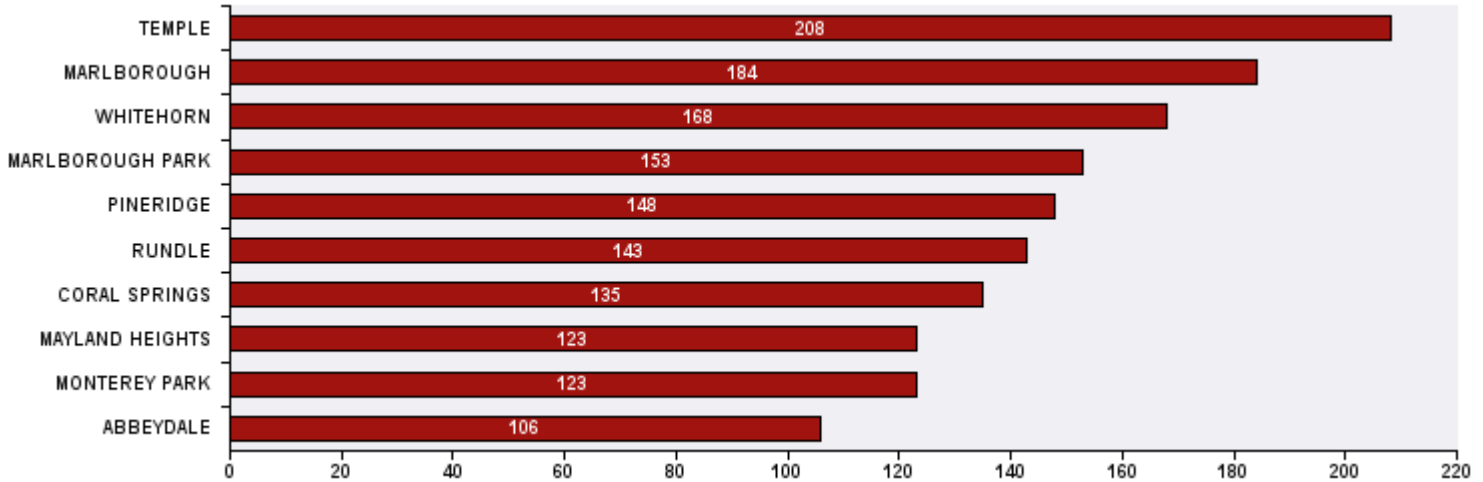


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Inspection - Missed Annual - FHB	105	5.1%
WRS - Cart Management	104	5.1%
Roads - Streetlight Maintenance	83	4.0%
Finance - Property Tax Account Inquiry	78	3.8%
Roads - Snow and Ice Control	71	3.4%
CBS Inspection - Commercial or Multi-Family	57	2.8%
WATS - Sewage Back-up	57	2.8%
WRS - Waste - Residential	55	2.7%
Bylaw - Snow and Ice on Sidewalk	53	2.6%
CBS Inspection - Residential Improvement Project - RIP	48	2.3%
CFD - Inspection - Business Licence - FHB	46	2.2%
Roads - Debris on Street/Sidewalk/Boulevard	42	2.0%
WRS - Recycling - Blue Cart	42	2.0%
Roads - Traffic or Pedestrian Light Repair	39	1.9%
WRS - Compost - Green Cart	38	1.8%
CT - Employee Conduct	35	1.7%
CN - Subsidized Programs - Fair Entry	33	1.6%
CBS Inspection - Electrical	32	1.6%
CBS Inspection - Furnace Replacement	32	1.6%
Finance - TIPP Agreement Request	32	1.6%
Total Top 20 SR Types	1,082	52.5%
Total Other SRs	977	47.5%
Total SRs for Ward	2,059	100.0%