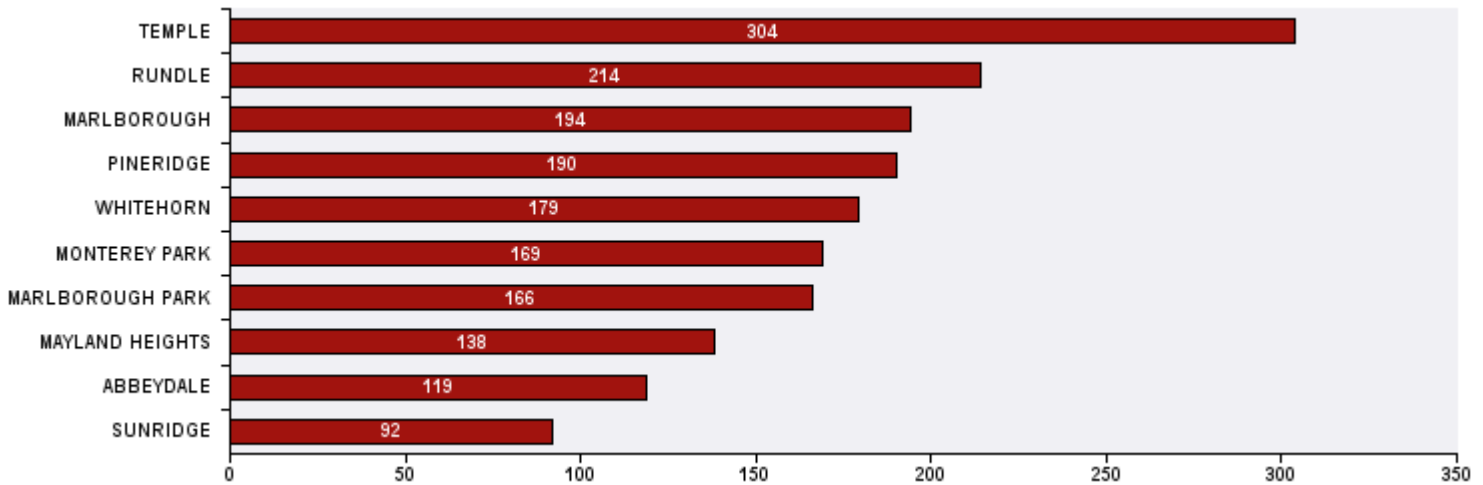


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	138	6.4%
Finance - Property Tax Account Inquiry	129	5.9%
WRS - Cart Management	108	5.0%
WRS - Waste - Residential	69	3.2%
CBS Inspection - Residential Improvement Project - RIP	63	2.9%
CBS Inspection - Electrical	59	2.7%
WATS - Sewage Back-up	58	2.7%
Corporate - Face Covering Concerns	53	2.4%
CBS Inspection - Commercial or Multi-Family	44	2.0%
CBS Inspection - Furnace Replacement	44	2.0%
WRS - Compost - Green Cart	43	2.0%
WRS - Recycling - Blue Cart	43	2.0%
Bylaw - Material on Public Property	40	1.8%
CFD - Inspection - Business Licence - FHB	39	1.8%
Finance - ONLINE TIPP Agreement Request	38	1.7%
CBS Inspection - Plumbing	36	1.7%
Roads - Snow and Ice Control	36	1.7%
CN - Subsidized Programs - Fair Entry	35	1.6%
Roads - Traffic or Pedestrian Light Repair	35	1.6%
Roads - Debris on Backlane	32	1.5%
Total Top 20 SR Types	1,142	52.6%
Total Other SRs	1,031	47.4%
Total SRs for Ward	2,173	100.0%