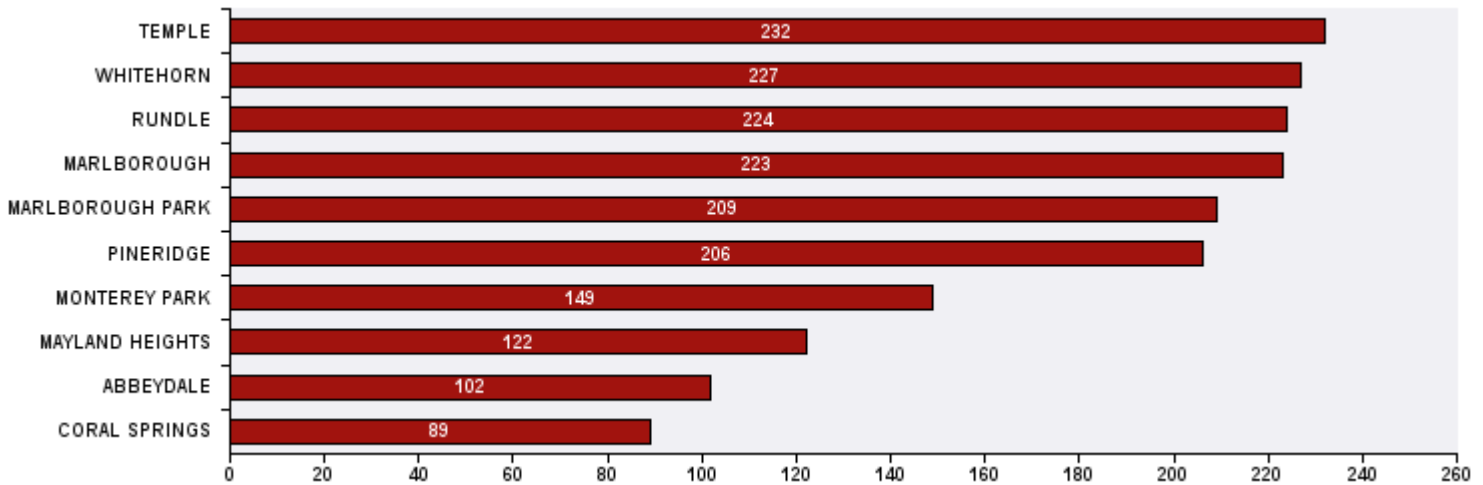


### Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	116	5.0%
Finance - Property Tax Account Inquiry	83	3.6%
Bylaw - Material on Public Property	79	3.4%
Roads - Traffic or Pedestrian Light Repair	77	3.3%
WATS - Sewage Back-up	75	3.2%
Roads - Streetlight Maintenance	70	3.0%
Roads - Snow and Ice Control	68	2.9%
WRS - Waste - Residential	61	2.6%
WRS - Compost - Green Cart	60	2.6%
CBS Inspection - Commercial or Multi-Family	56	2.4%
CBS Inspection - Residential Improvement Project - RIP	50	2.2%
CFD - Inspection - Business Licence - FHB	48	2.1%
CBS Inspection - Electrical	47	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	46	2.0%
CT - Employee Conduct	45	1.9%
WRS - Recycling - Blue Cart	44	1.9%
CBS Inspection - Furnace Replacement	39	1.7%
Roads - Debris on Backlane	39	1.7%
Roads - Traffic Signal Timing Inquiry	35	1.5%
Finance - ONLINE TIPP Agreement Request	34	1.5%
<b>Total Top 20 SR Types</b>	<b>1,172</b>	<b>50.4%</b>
<b>Total Other SRs</b>	<b>1,152</b>	<b>49.6%</b>
<b>Total SRs for Ward</b>	<b>2,324</b>	<b>100.0%</b>