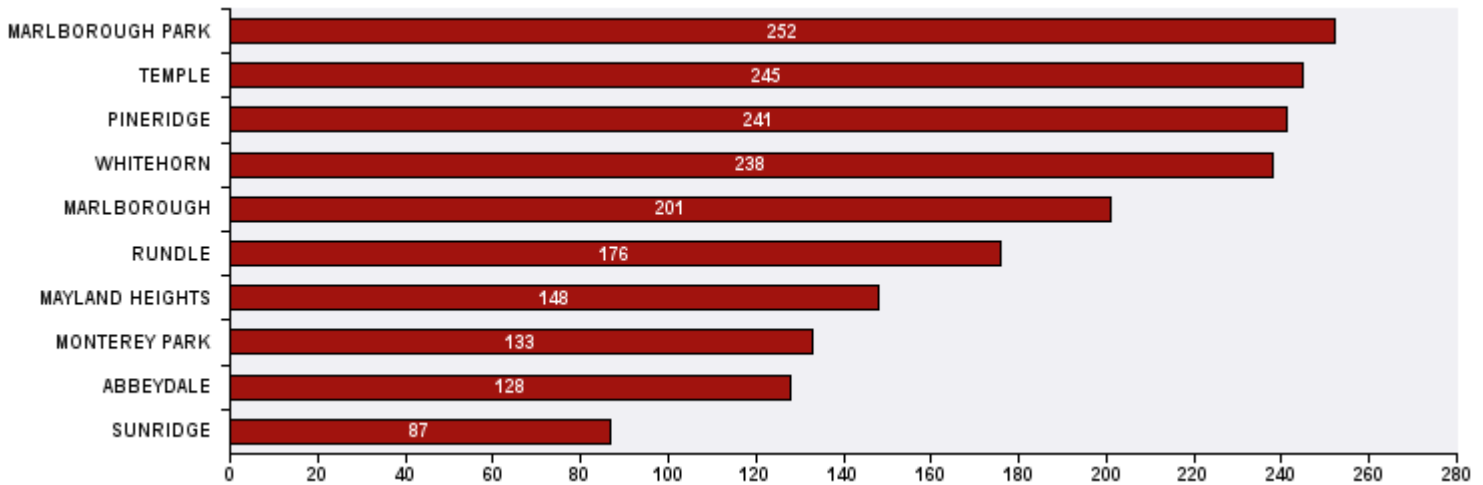


Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	141	6.2%
WRS - Cart Management	129	5.6%
Bylaw - Material on Public Property	97	4.2%
WRS - Waste - Residential	84	3.7%
WRS - Recycling - Blue Cart	75	3.3%
CBS Inspection - Residential Improvement Project - RIP	72	3.1%
WATS - Sewage Back-up	57	2.5%
Corporate - Graffiti Concerns	53	2.3%
CBS Inspection - Electrical	47	2.1%
Roads - Debris on Street/Sidewalk/Boulevard	46	2.0%
CN - Subsidized Programs - Fair Entry	41	1.8%
WRS - Compost - Green Cart	40	1.7%
Corporate - Face Covering Concerns	38	1.7%
CBS Inspection - Commercial or Multi-Family	36	1.6%
Roads - Traffic or Pedestrian Light Repair	36	1.6%
CT - Employee Conduct	35	1.5%
Roads - Sidewalk - Curb and Gutter Repair	34	1.5%
CBS Inspection - Furnace Replacement	32	1.4%
Parks - Tree Concern - WAM	30	1.3%
WATS - Water Off-On Appointment	29	1.3%
Total Top 20 SR Types	1,152	50.3%
Total Other SRs	1,138	49.7%
Total SRs for Ward	2,290	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.