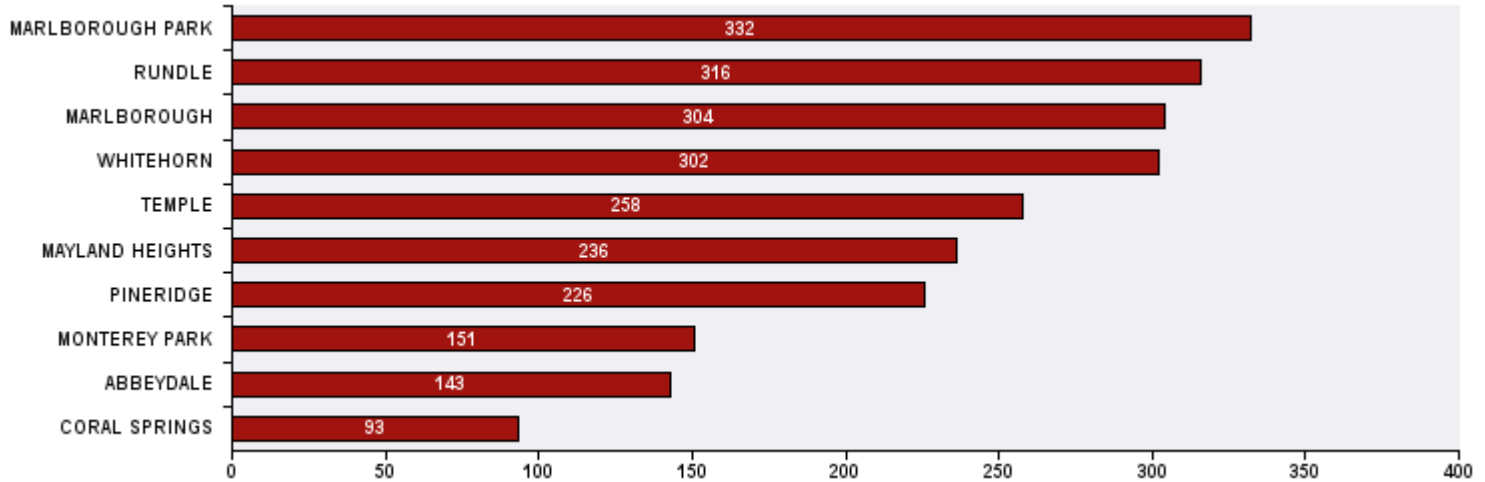




Top 10 Communities in Ward 10 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Material on Public Property	180	6.2%
WRS - Cart Management	133	4.6%
Finance - Property Tax Account Inquiry	120	4.2%
Corporate - Graffiti Concerns	85	2.9%
CBS Inspection - Electrical	74	2.6%
CBS Inspection - Residential Improvement Project - RIP	73	2.5%
WRS - Waste - Residential	72	2.5%
Roads - Dead Animal Pick-Up	67	2.3%
Roads - Debris on Backlane	67	2.3%
Roads - Debris on Street/Sidewalk/Boulevard	67	2.3%
Parks - Tree Concern - WAM	62	2.1%
WRS - Recycling - Blue Cart	62	2.1%
Finance - ONLINE TIPP Agreement Request	56	1.9%
Roads - Pothole Maintenance	56	1.9%
CBS Inspection - Commercial or Multi-Family	50	1.7%
WATS - Sewage Back-up	49	1.7%
CT - Employee Conduct	45	1.6%
Roads - Sidewalk - Curb and Gutter Repair	45	1.6%
Bylaw - Long Grass - Weeds Infraction	43	1.5%
CN - Subsidized Programs - Fair Entry	42	1.5%
Total Top 20 SR Types	1,448	50.1%
Total Other SRs	1,442	49.9%
Total SRs for Ward	2,890	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.