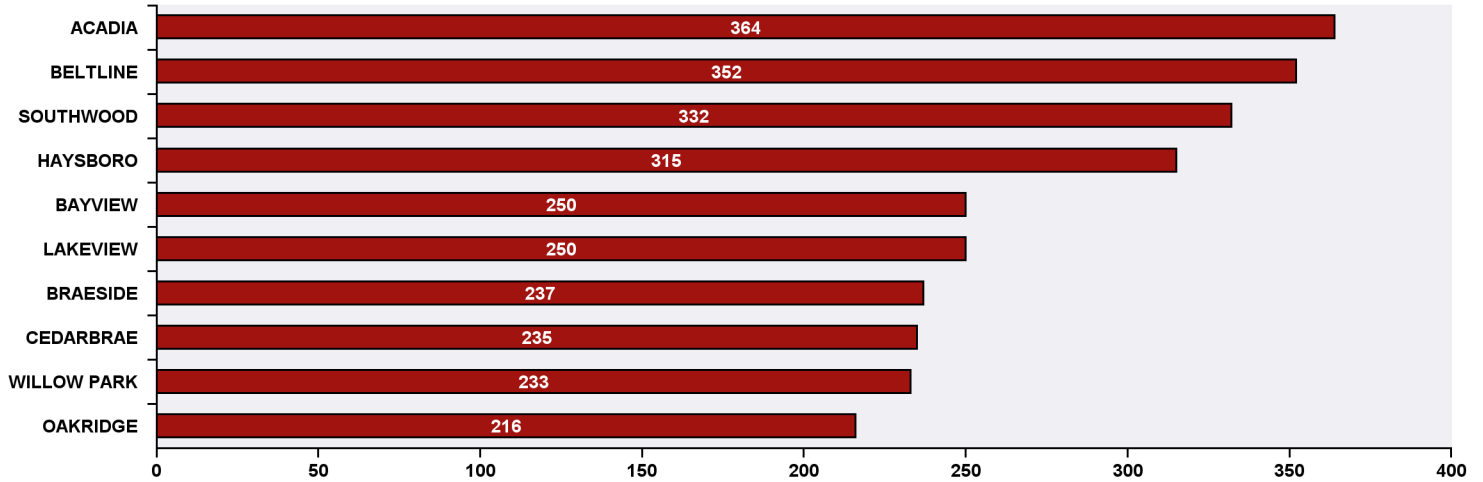




Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	389	8.3%
Roads - Streetlight Maintenance	182	3.9%
WRS - Cart Management	132	2.8%
Roads - Street Cleaning	126	2.7%
Parks - Tree Concern - WAM	116	2.5%
Finance - Property Tax Account Inquiry	115	2.4%
Roads - Traffic Signal Timing Inquiry	115	2.4%
TI - Major Transit Projects Inquiry	109	2.3%
Roads - Backlane Maintenance	106	2.3%
Roads - Pothole Maintenance	106	2.3%
WATS - Sewage Back-up	93	2.0%
Corporate - Graffiti Concerns	91	1.9%
Roads - Traffic or Pedestrian Light Repair	90	1.9%
WRS - Compost - Green Cart	89	1.9%
Finance - ONLINE TIPP Agreement Request	79	1.7%
CBS Inspection - Electrical	78	1.7%
CBS Inspection - Residential Improvement Project - RIP	78	1.7%
WRS - Commercial Collection Services	73	1.5%
Roads - Roadway Maintenance	71	1.5%
TI - Southwest & West Ring Road Connections Inquiry	71	1.5%
Total Top 20 SR Types	2,309	49.0%
Total Other SRs	2,402	51.0%
Total SRs for Ward	4,711	100.0%