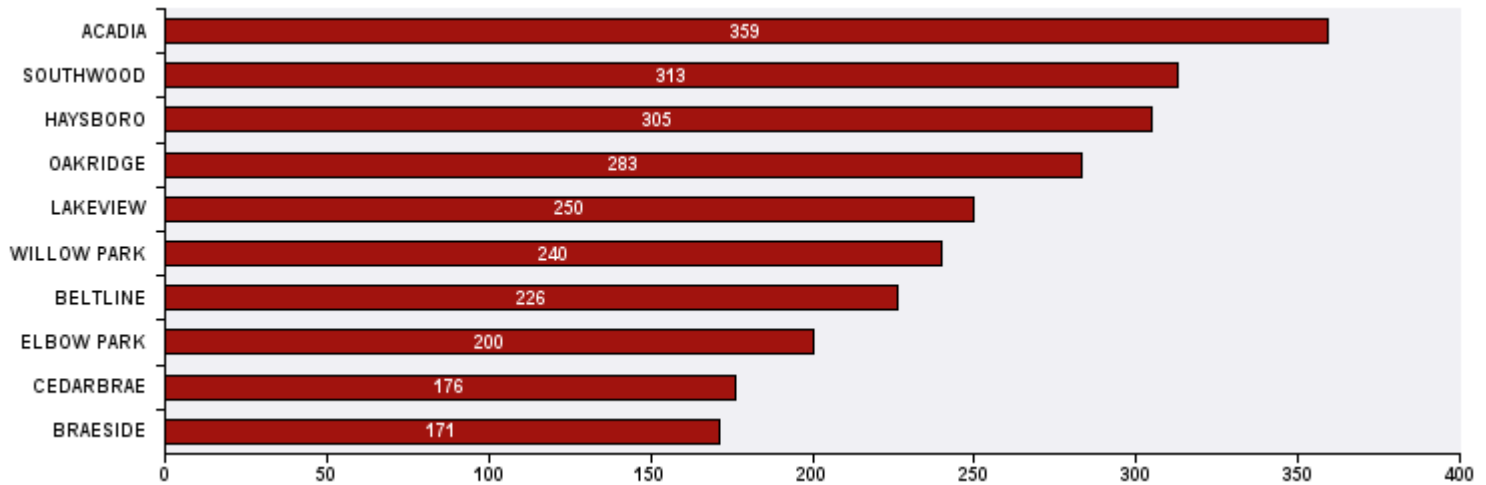


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	684	16.5%
Finance - Property Tax Account Inquiry	154	3.7%
WRS - Cart Management	138	3.3%
WRS - Compost - Green Cart	131	3.2%
Roads - Streetlight Maintenance	107	2.6%
Roads - Pothole Maintenance	99	2.4%
Bylaw - Disturbance and Behavioural Concerns	97	2.3%
Roads - Backlane Maintenance	96	2.3%
WRS - Waste - Residential	91	2.2%
Parks - Tree Concern - WAM	89	2.1%
WATS - Sewage Back-up	76	1.8%
Bylaw - Material on Public Property	71	1.7%
CBS Inspection - Electrical	67	1.6%
WATS - Catch Basin Concerns	67	1.6%
WRS - Recycling - Blue Cart	65	1.6%
Corporate - Graffiti Concerns	62	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	62	1.5%
311 Contact Us	60	1.4%
Roads - Roadway Maintenance	59	1.4%
Finance - ONLINE TIPP Agreement Request	56	1.4%
Total Top 20 SR Types	2,331	56.3%
Total Other SRs	1,813	43.8%
Total SRs for Ward	4,144	100.0%