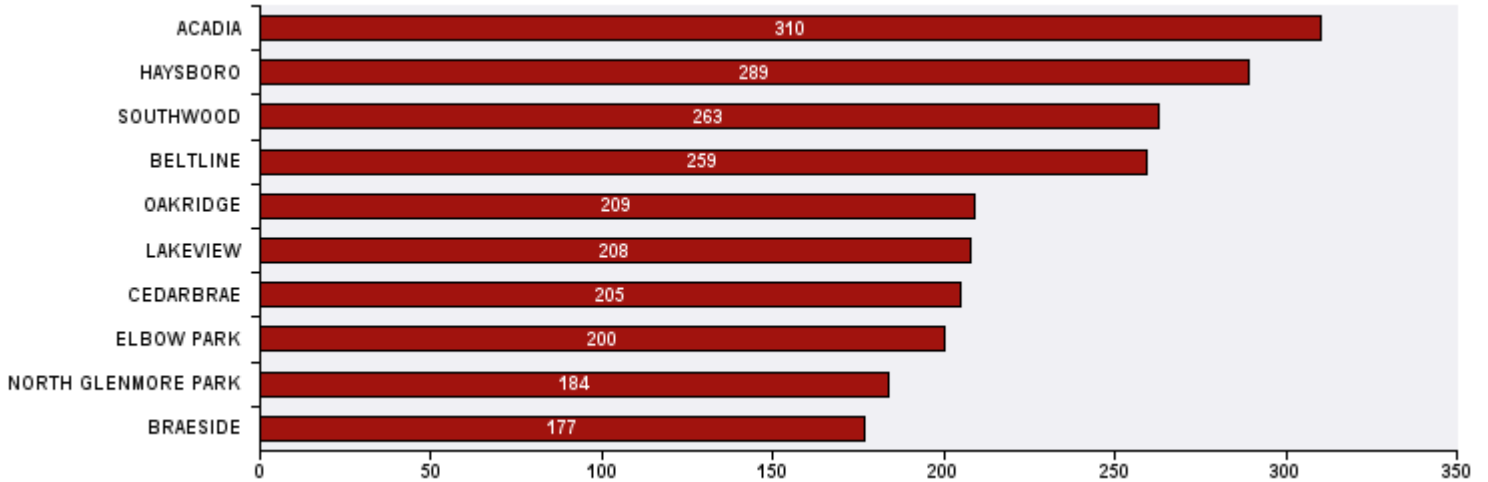


### Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	211	5.0%
WRS - Cart Management	195	4.7%
Bylaw - Long Grass - Weeds Infraction	141	3.4%
Corporate - Graffiti Concerns	136	3.2%
Finance - Property Tax Account Inquiry	131	3.1%
Roads - Pothole Maintenance	111	2.6%
CBS Inspection - Electrical	99	2.4%
Finance - ONLINE TIPP Agreement Request	91	2.2%
WATS - Sewage Back-up	86	2.1%
Corporate - Face Covering Concerns	82	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	81	1.9%
CBS Inspection - Residential Improvement Project - RIP	76	1.8%
Bylaw - Tree - Shrub Infraction	73	1.7%
CBS Inspection - Commercial or Multi-Family	65	1.6%
WRS - Waste - Residential	64	1.5%
Bylaw - Disturbance and Behavioural Concerns	61	1.5%
Roads - Roadway Maintenance	57	1.4%
311 Contact Us	55	1.3%
Bylaw - Material on Public Property	55	1.3%
Roads - Sidewalk - Curb and Gutter Repair	54	1.3%
<b>Total Top 20 SR Types</b>	<b>1,924</b>	<b>45.9%</b>
<b>Total Other SRs</b>	<b>2,269</b>	<b>54.1%</b>
<b>Total SRs for Ward</b>	<b>4,193</b>	<b>100.0%</b>