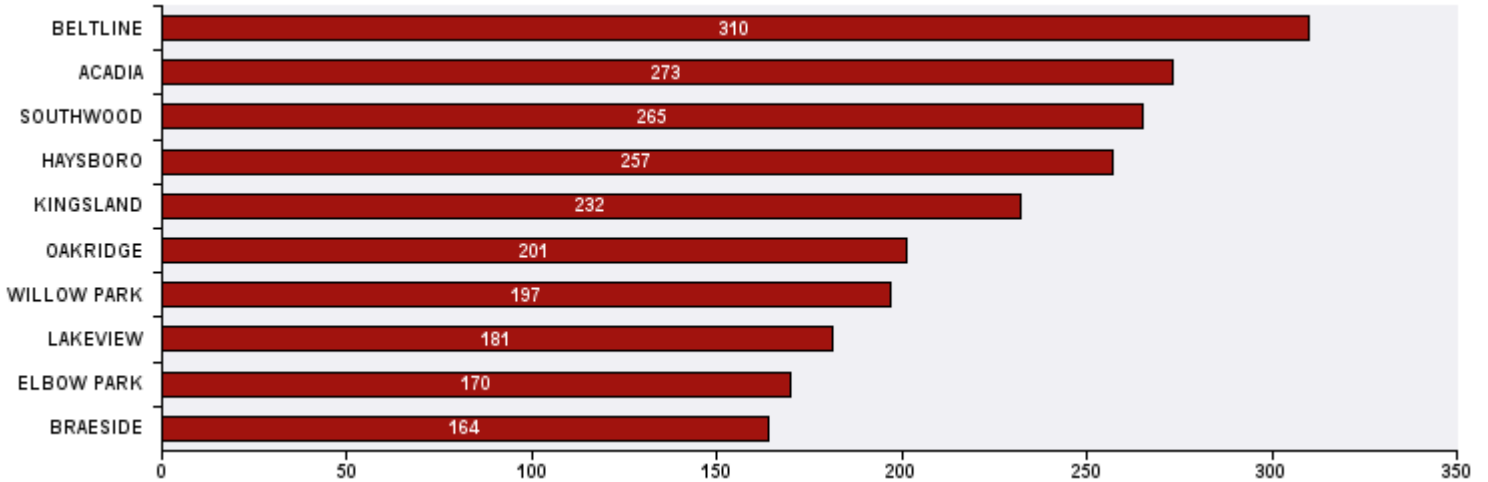


### Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Corporate - Graffiti Concerns	194	5.1%
Finance - Property Tax Account Inquiry	176	4.7%
WRS - Cart Management	161	4.3%
Parks - Tree Concern - WAM	115	3.0%
Roads - Snow and Ice Control	101	2.7%
CBS Inspection - Electrical	98	2.6%
Finance - ONLINE TIPP Agreement Request	94	2.5%
CBS Inspection - Residential Improvement Project - RIP	93	2.5%
WATS - Sewage Back-up	87	2.3%
CBS Inspection - Commercial or Multi-Family	82	2.2%
Roads - Pothole Maintenance	80	2.1%
Roads - Signs - Missing - Damaged	74	2.0%
Roads - Sidewalk - Curb and Gutter Repair	66	1.7%
CBS Inspection - Furnace Replacement	61	1.6%
Roads - Backlane Maintenance	60	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	58	1.5%
WATS - Sewer Maintenance	53	1.4%
CBS Inspection - Plumbing	52	1.4%
Bylaw - Material on Public Property	51	1.3%
Roads - Roadway Maintenance	51	1.3%
<b>Total Top 20 SR Types</b>	<b>1,807</b>	<b>47.8%</b>
<b>Total Other SRs</b>	<b>1,977</b>	<b>52.2%</b>
<b>Total SRs for Ward</b>	<b>3,784</b>	<b>100.0%</b>