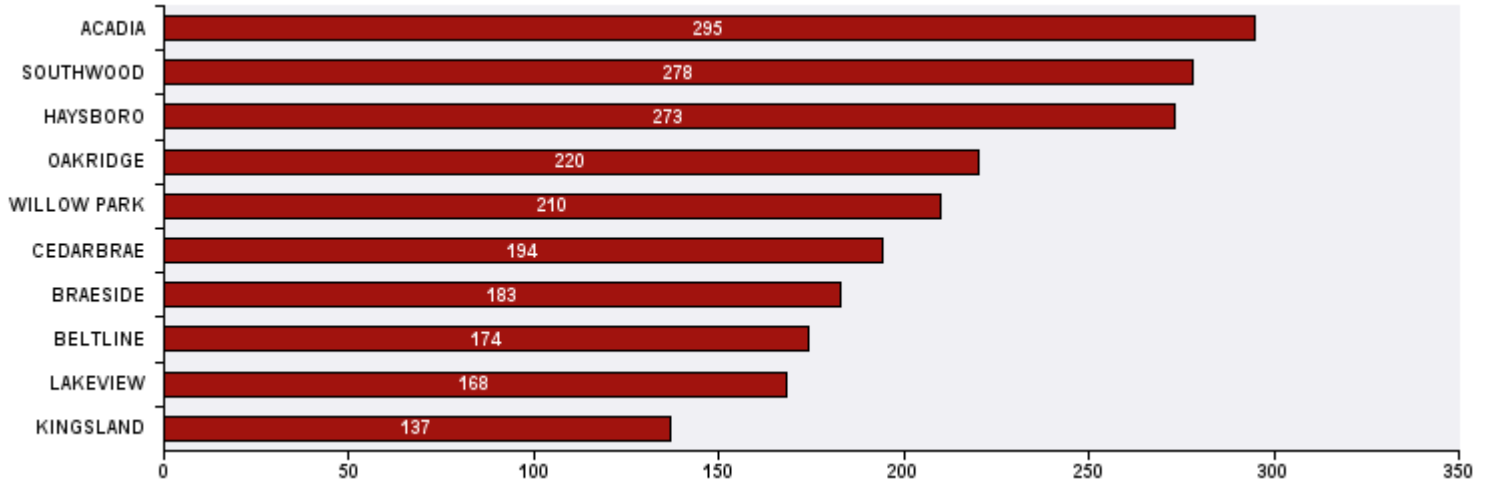


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	626	18.3%
Bylaw - Snow and Ice on Sidewalk	387	11.3%
Finance - ONLINE TIPP Agreement Request	117	3.4%
WRS - Cart Management	110	3.2%
Finance - Property Tax Account Inquiry	98	2.9%
WATS - Sewage Back-up	88	2.6%
CBS Inspection - Electrical	76	2.2%
Corporate - Graffiti Concerns	75	2.2%
Parks - Snow and Ice Concerns - WAM	75	2.2%
CBS Inspection - Residential Improvement Project - RIP	71	2.1%
WRS - Recycling - Blue Cart	71	2.1%
CBS Inspection - Commercial or Multi-Family	67	2.0%
WRS - Waste - Residential	56	1.6%
CBS Inspection - Furnace Replacement	52	1.5%
WRS - Compost - Green Cart	47	1.4%
CBS Inspection - Plumbing	46	1.3%
Finance - TIPP Agreement Request	43	1.3%
WATS - Sewer Maintenance	37	1.1%
Bylaw - Material on Public Property	34	1.0%
Roads - Debris on Street/Sidewalk/Boulevard	34	1.0%
Total Top 20 SR Types	2,210	64.6%
Total Other SRs	1,210	35.4%
Total SRs for Ward	3,420	100.0%