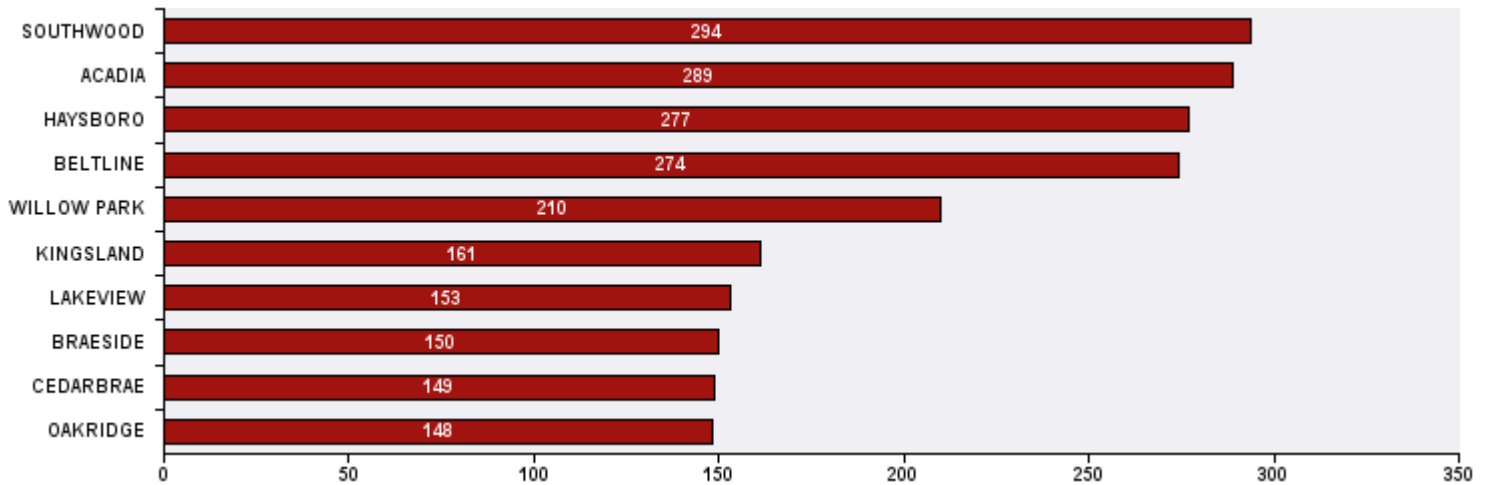


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	309	9.0%
Roads - Streetlight Maintenance	154	4.5%
Finance - Property Tax Account Inquiry	138	4.0%
Roads - Snow and Ice Control	136	3.9%
Roads - Pothole Maintenance	129	3.7%
WRS - Cart Management	111	3.2%
WATS - Catch Basin Concerns	87	2.5%
WATS - Sewage Back-up	86	2.5%
Parks - Snow and Ice Concerns - WAM	83	2.4%
CBS Inspection - Commercial or Multi-Family	75	2.2%
CBS Inspection - Residential Improvement Project - RIP	75	2.2%
Corporate - Graffiti Concerns	66	1.9%
CT - Employee Conduct	57	1.7%
Bylaw - Tree - Shrub Infraction	55	1.6%
WRS - Waste - Residential	54	1.6%
CBS Inspection - Electrical	53	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	53	1.5%
Roads - Traffic or Pedestrian Light Repair	51	1.5%
Finance - ONLINE TIPP Agreement Request	50	1.4%
Roads - Signs - Missing - Damaged	44	1.3%
Total Top 20 SR Types	1,866	54.1%
Total Other SRs	1,585	45.9%
Total SRs for Ward	3,451	100.0%