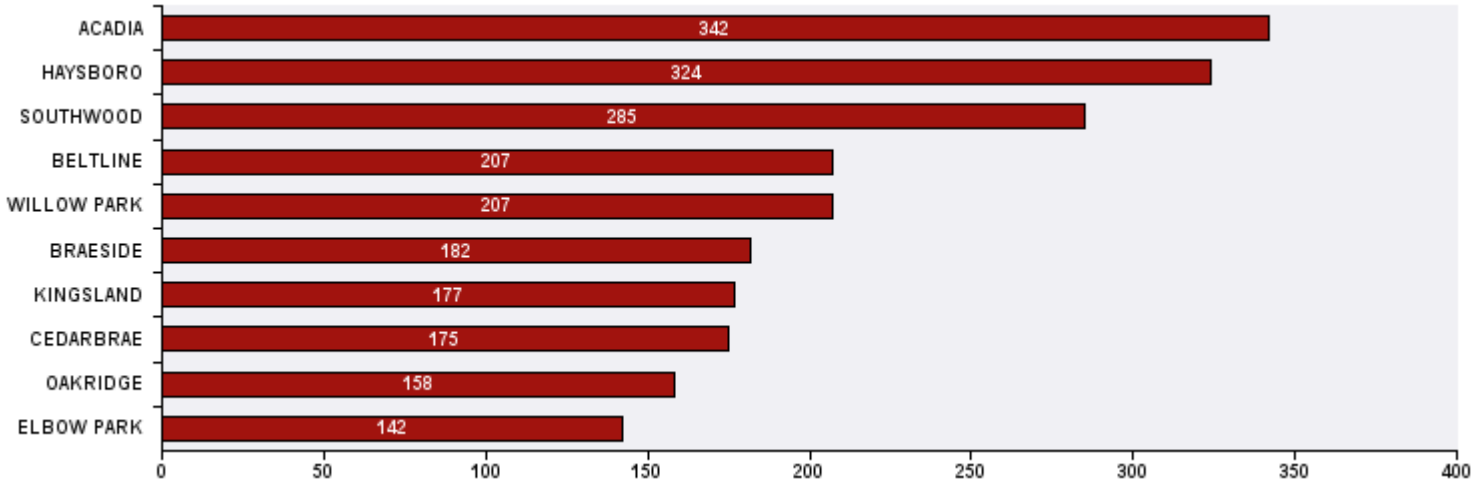


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	481	13.4%
Bylaw - Snow and Ice on Sidewalk	415	11.6%
WRS - Cart Management	160	4.5%
Parks - Snow and Ice Concerns - WAM	132	3.7%
Finance - Property Tax Account Inquiry	118	3.3%
Finance - ONLINE TIPP Agreement Request	117	3.3%
Corporate - Graffiti Concerns	109	3.0%
CBS Inspection - Electrical	75	2.1%
WATS - Sewage Back-up	75	2.1%
CBS Inspection - Commercial or Multi-Family	71	2.0%
CBS Inspection - Residential Improvement Project - RIP	69	1.9%
WRS - Waste - Residential	61	1.7%
CBS Inspection - Furnace Replacement	58	1.6%
CT - Snow and Ice Control	58	1.6%
CBS - RIM - Property Research	50	1.4%
CBS Inspection - Plumbing	48	1.3%
Bylaw - Disturbance and Behavioural Concerns	40	1.1%
Finance - TIPP Agreement Request	40	1.1%
Parks - Tree Concern - WAM	40	1.1%
WRS - Recycling - Blue Cart	40	1.1%
Total Top 20 SR Types	2,257	62.8%
Total Other SRs	1,335	37.2%
Total SRs for Ward	3,592	100.0%