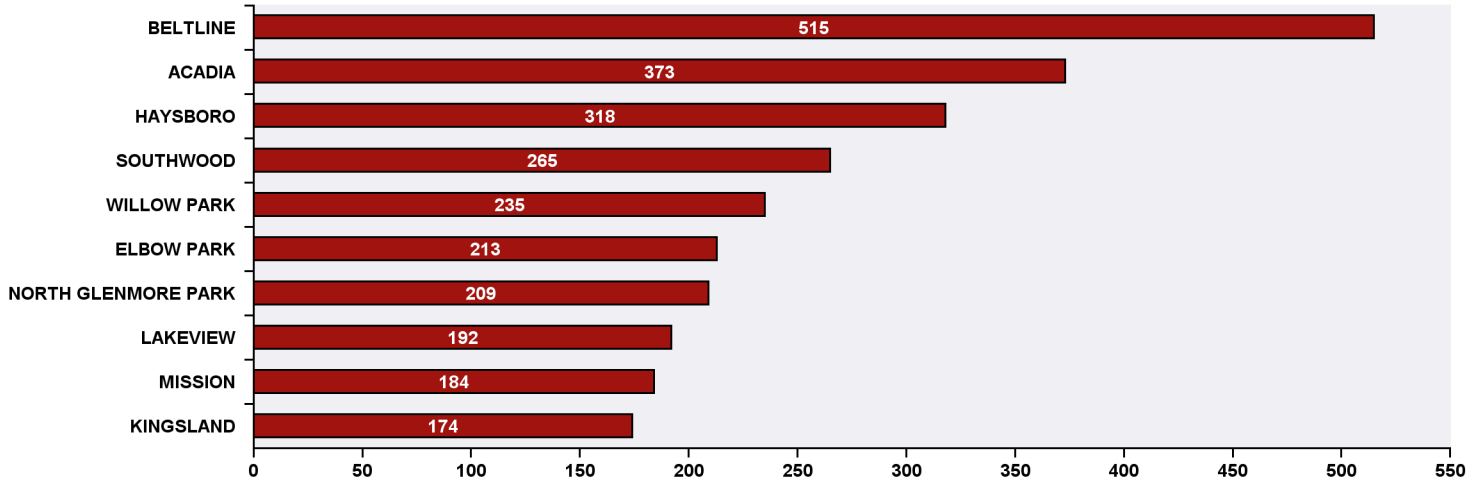


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	285	6.2%
Corporate - Graffiti Concerns	170	3.7%
WRS - Cart Management	163	3.6%
Finance - Property Tax Account Inquiry	137	3.0%
Bylaw - Tree - Shrub Infraction	123	2.7%
Bylaw - Long Grass - Weeds Infraction	116	2.5%
Roads - Backlane Maintenance	113	2.5%
CBS Inspection - Electrical	95	2.1%
Roads - Pothole Maintenance	88	1.9%
WATS - Sewage Back-up	88	1.9%
Bylaw - Noise Concerns	86	1.9%
CBS Inspection - Residential Improvement Project - RIP	79	1.7%
Finance - ONLINE TIPP Agreement Request	78	1.7%
311 Contact Us	77	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	76	1.7%
CBS Inspection - Commercial or Multi-Family	72	1.6%
Roads - Streetlight Maintenance	67	1.5%
WRS - Compost - Green Cart	67	1.5%
WRS - Waste - Residential	67	1.5%
Roads - Sidewalk - Curb and Gutter Repair	62	1.4%
Total Top 20 SR Types	2,109	46.2%
Total Other SRs	2,457	53.8%
Total SRs for Ward	4,566	100.0%