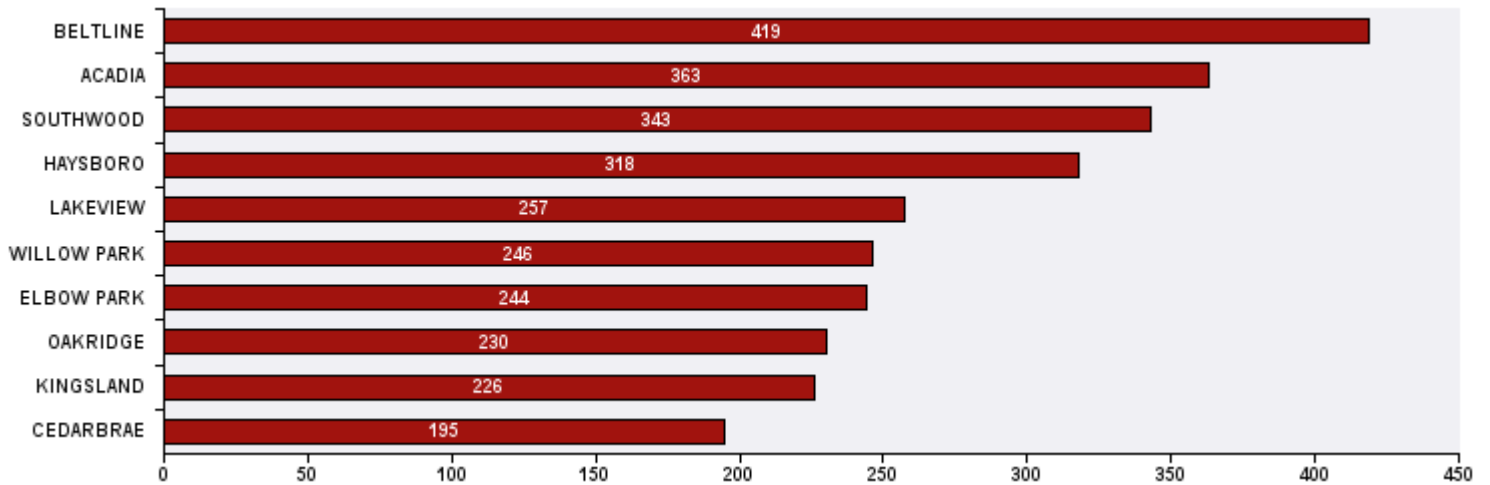


## Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	368	7.4%
Parks - Tree Concern - WAM	266	5.3%
Roads - Pothole Maintenance	224	4.5%
WRS - Cart Management	197	4.0%
Finance - ONLINE TIPP Agreement Request	179	3.6%
Bylaw - Long Grass - Weeds Infraction	122	2.5%
CBS Inspection - Electrical	106	2.1%
WRS - Compost - Green Cart	106	2.1%
Roads - Sidewalk - Curb and Gutter Repair	102	2.1%
Roads - Backlane Maintenance	101	2.0%
CBS Inspection - Residential Improvement Project - RIP	90	1.8%
CN - Subsidized Programs - Fair Entry	75	1.5%
CBS Inspection - Commercial or Multi-Family	74	1.5%
Corporate - Graffiti Concerns	70	1.4%
Parks - Mowing Request - WAM	70	1.4%
Finance - TIPP Agreement Request	68	1.4%
WATS - Sewage Back-up	65	1.3%
Roads - Traffic or Pedestrian Light Repair	60	1.2%
311 Contact Us	59	1.2%
WRS - Recycling - Blue Cart	59	1.2%
<b>Total Top 20 SR Types</b>	<b>2,461</b>	<b>49.5%</b>
<b>Total Other SRs</b>	<b>2,511</b>	<b>50.5%</b>
<b>Total SRs for Ward</b>	<b>4,972</b>	<b>100.0%</b>