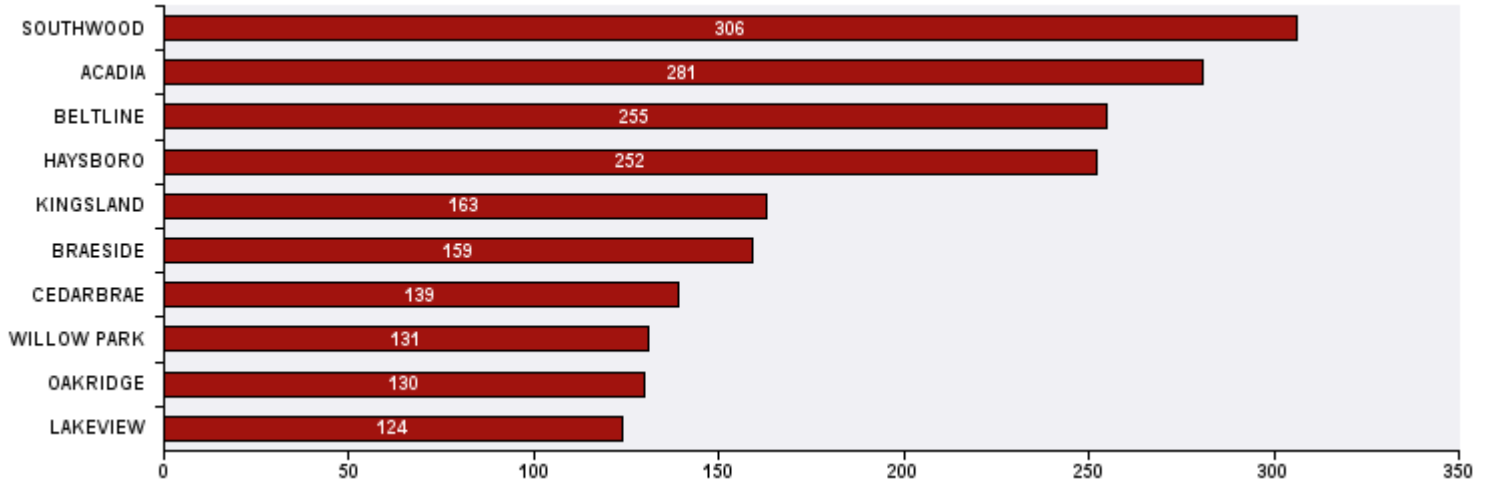


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	170	5.2%
Finance - Property Tax Account Inquiry	169	5.2%
WATS - Catch Basin Concerns	155	4.8%
Bylaw - Snow and Ice on Sidewalk	151	4.7%
Roads - Streetlight Maintenance	143	4.4%
Roads - Pothole Maintenance	117	3.6%
Roads - Traffic or Pedestrian Light Repair	92	2.8%
Corporate - Graffiti Concerns	90	2.8%
WRS - Cart Management	77	2.4%
WATS - Sewage Back-up	75	2.3%
CBS Inspection - Electrical	73	2.3%
CBS Inspection - Commercial or Multi-Family	66	2.0%
Finance - ONLINE TIPP Agreement Request	64	2.0%
CBS Inspection - Residential Improvement Project - RIP	58	1.8%
WRS - Waste - Residential	43	1.3%
Bylaw - Material on Public Property	42	1.3%
Parks - Tree Concern - WAM	41	1.3%
Parks - Snow and Ice Concerns - WAM	39	1.2%
Roads - Debris on Street/Sidewalk/Boulevard	39	1.2%
AS - Animal at Large	37	1.1%
CT - Employee Conduct	37	1.1%
Roads - Roadway Maintenance	37	1.1%
Total Top 20 SR Types	1,815	56.0%
Total Other SRs	1,427	44.0%
Total SRs for Ward	3,242	100.0%