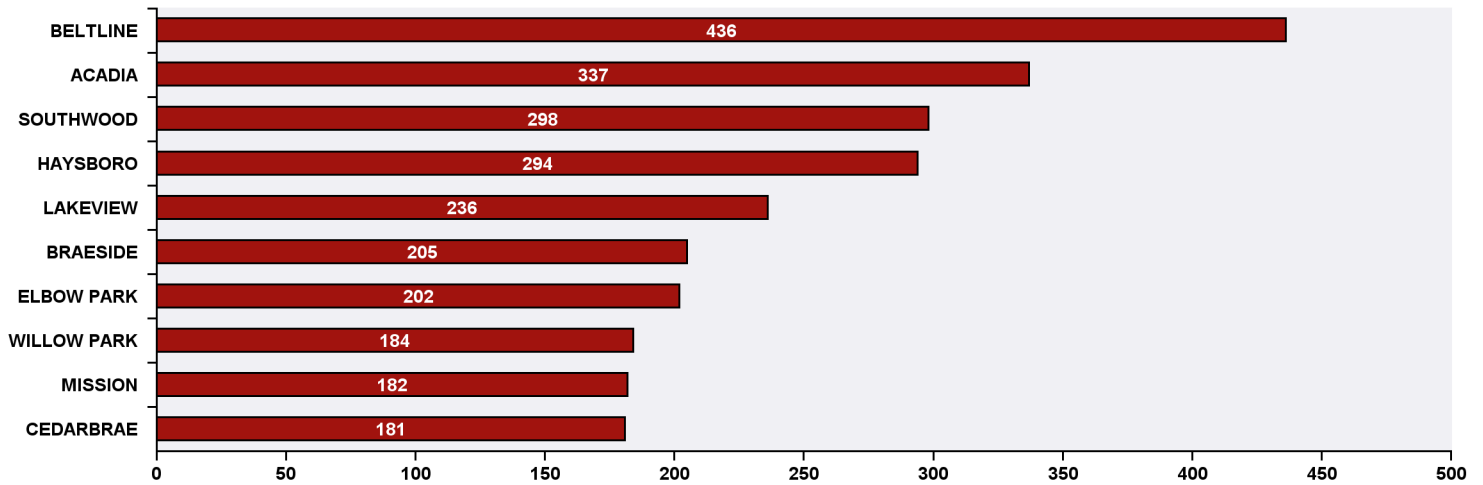


### Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	287	6.3%
Corporate - Graffiti Concerns	214	4.7%
Parks - Tree Concern - WAM	166	3.7%
WRS - Cart Management	166	3.7%
Finance - ONLINE TIPP Agreement Request	148	3.3%
Roads - Street Cleaning	139	3.1%
Finance - Property Tax Account Inquiry	134	3.0%
Roads - Pothole Maintenance	117	2.6%
Roads - Backlane Maintenance	83	1.8%
CBS Inspection - Commercial or Multi-Family	76	1.7%
CBS Inspection - Residential Improvement Project - RIP	69	1.5%
Roads - Traffic Signal Timing Inquiry	69	1.5%
WRS - Waste - Residential	69	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	68	1.5%
CBS Inspection - Electrical	67	1.5%
Finance - TIPP Agreement Request	66	1.5%
WATS - Sewage Back-up	66	1.5%
WRS - Compost - Green Cart	65	1.4%
Bylaw - Material on Public Property	61	1.3%
Roads - Traffic or Pedestrian Light Repair	60	1.3%
<b>Total Top 20 SR Types</b>	<b>2,190</b>	<b>48.4%</b>
<b>Total Other SRs</b>	<b>2,331</b>	<b>51.6%</b>
<b>Total SRs for Ward</b>	<b>4,521</b>	<b>100.0%</b>