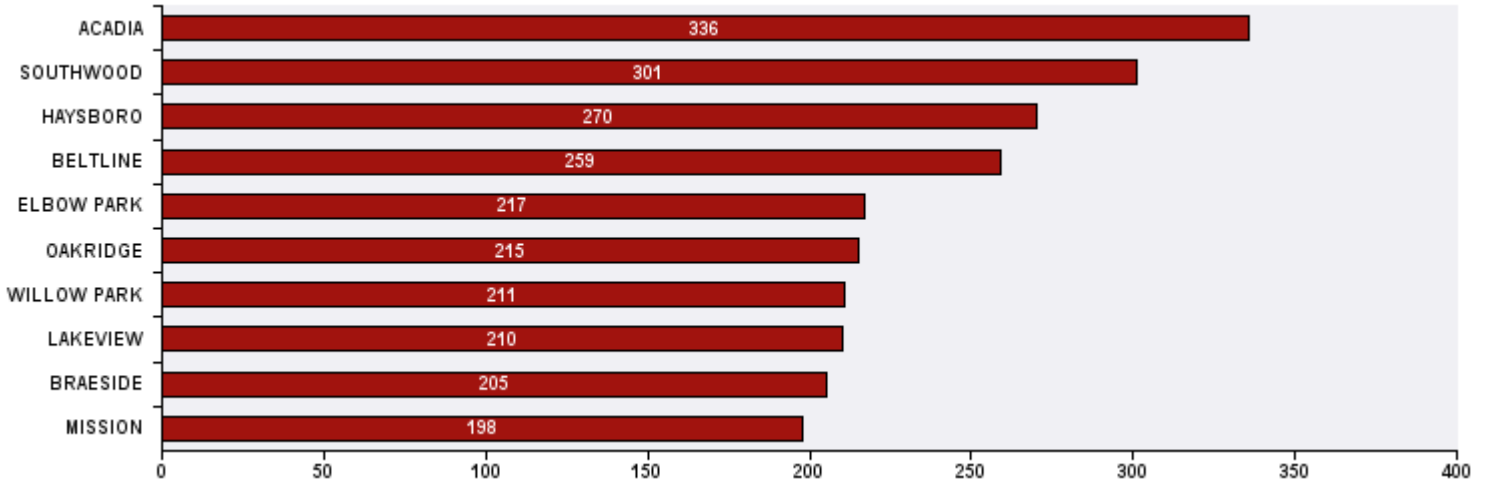




Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	205	4.6%
Roads - Pothole Maintenance	205	4.6%
WRS - Compost - Green Cart	175	3.9%
WRS - Cart Management	171	3.8%
Parks - Tree Concern - WAM	162	3.6%
CFD - Operation Birthdays	135	3.0%
Corporate - Graffiti Concerns	119	2.7%
Finance - ONLINE TIPP Agreement Request	108	2.4%
Roads - Backlane Maintenance	94	2.1%
Bylaw - Disturbance and Behavioural Concerns	93	2.1%
WRS - Waste - Residential	90	2.0%
Parks - Garbage - WAM	89	2.0%
311 Contact Us	86	1.9%
Roads - Sidewalk - Curb and Gutter Repair	85	1.9%
Bylaw - Material on Public Property	84	1.9%
WATS - Sewage Back-up	75	1.7%
CN - Subsidized Programs - Fair Entry	70	1.6%
WRS - Recycling - Blue Cart	70	1.6%
Corporate - Encampment Concerns	66	1.5%
Roads - Traffic or Pedestrian Light Repair	66	1.5%
Total Top 20 SR Types	2,248	50.3%
Total Other SRs	2,217	49.7%
Total SRs for Ward	4,465	100.0%