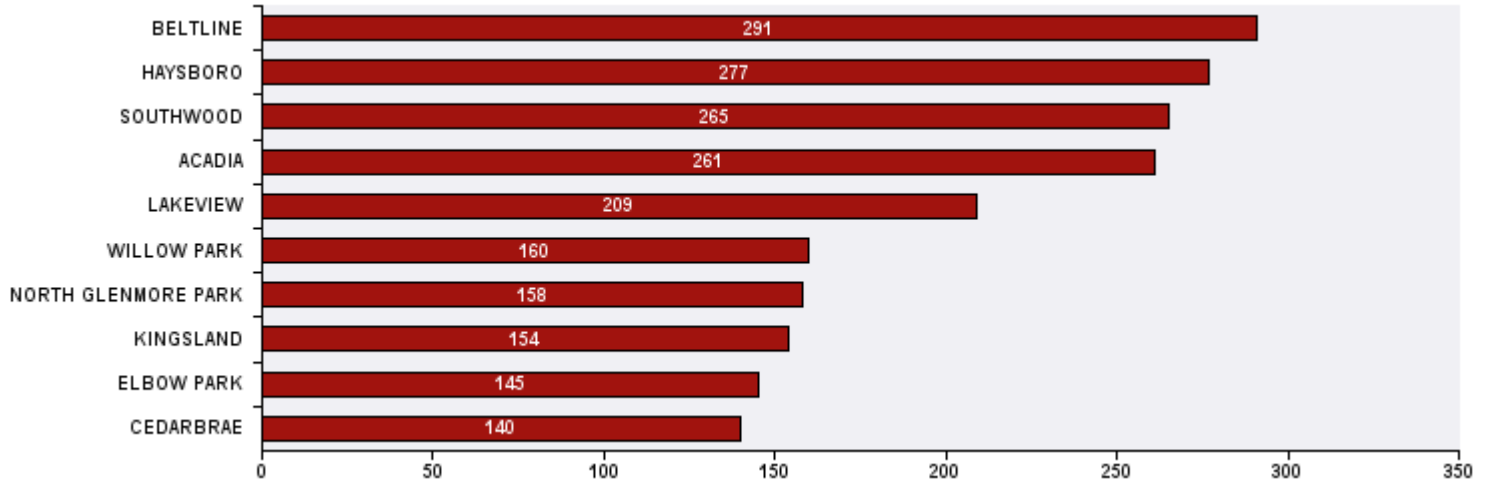


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	181	5.2%
Bylaw - Snow and Ice on Sidewalk	161	4.6%
Corporate - Graffiti Concerns	121	3.5%
WRS - Cart Management	120	3.4%
Finance - Property Tax Account Inquiry	111	3.2%
Roads - Streetlight Maintenance	105	3.0%
Parks - Snow and Ice Concerns - WAM	103	2.9%
WRS - Compost - Green Cart	102	2.9%
CBS Inspection - Commercial or Multi-Family	94	2.7%
Finance - ONLINE TIPP Agreement Request	85	2.4%
WATS - Sewage Back-up	84	2.4%
CBS Inspection - Residential Improvement Project - RIP	82	2.3%
CBS Inspection - Electrical	73	2.1%
WRS - Waste - Residential	72	2.1%
Roads - Traffic or Pedestrian Light Repair	59	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	54	1.5%
Finance - TIPP Agreement Request	52	1.5%
CT - Employee Conduct	51	1.5%
CBS Inspection - Furnace Replacement	50	1.4%
Bylaw - Material on Public Property	46	1.3%
CBS Inspection - Plumbing	46	1.3%
Total Top 20 SR Types	1,852	53.0%
Total Other SRs	1,642	47.0%
Total SRs for Ward	3,494	100.0%