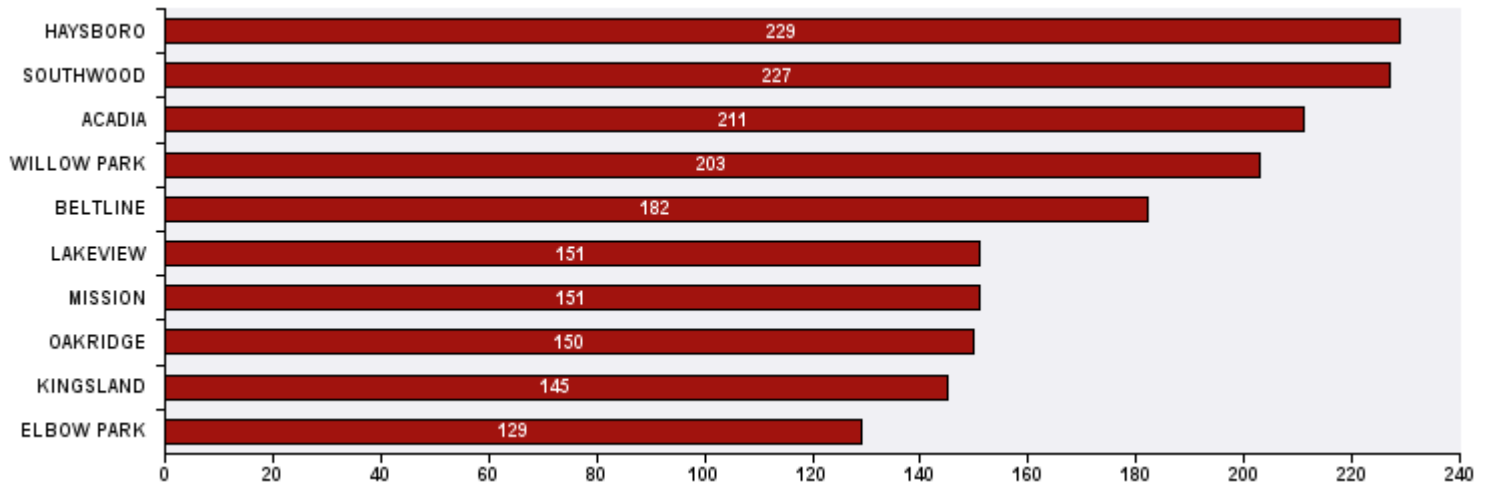


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Compost - Green Cart	172	5.6%
Finance - Property Tax Account Inquiry	127	4.1%
WRS - Cart Management	125	4.1%
CBS Inspection - Residential Improvement Project - RIP	104	3.4%
Finance - ONLINE TIPP Agreement Request	95	3.1%
Corporate - Graffiti Concerns	93	3.0%
Bylaw - Snow and Ice on Sidewalk	88	2.9%
CBS Inspection - Furnace Replacement	82	2.7%
WATS - Sewage Back-up	78	2.5%
CBS Inspection - Electrical	72	2.3%
CBS Inspection - Commercial or Multi-Family	68	2.2%
Parks - Tree Concern - WAM	57	1.8%
Corporate - Face Covering Concerns	55	1.8%
Parks - Wildlife Sightings	55	1.8%
Roads - Snow and Ice Control	52	1.7%
WRS - Waste - Residential	50	1.6%
WRS - Recycling - Blue Cart	48	1.6%
Finance - TIPP Agreement Request	46	1.5%
CT - Employee Conduct	43	1.4%
CFD - Fire Code and General Inquiries - FHB	42	1.4%
Total Top 20 SR Types	1,552	50.4%
Total Other SRs	1,530	49.6%
Total SRs for Ward	3,082	100.0%