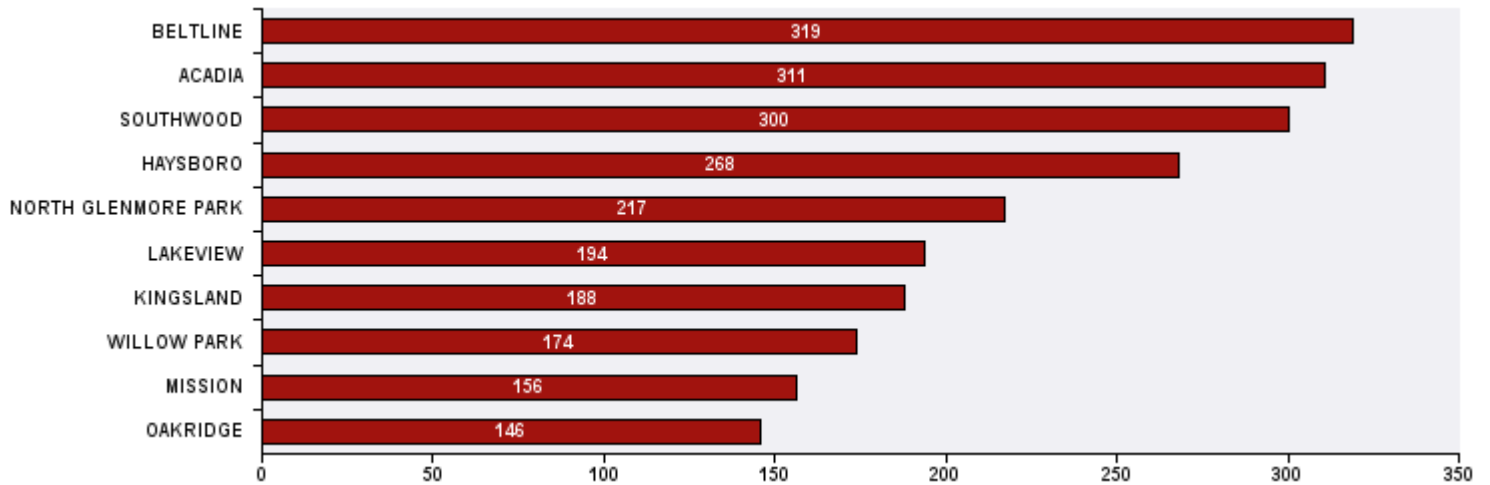


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	148	3.9%
Roads - Streetlight Maintenance	141	3.7%
CBS Inspection - Commercial or Multi-Family	114	3.0%
Finance - Property Tax Account Inquiry	114	3.0%
Roads - Debris on Street/Sidewalk/Boulevard	111	2.9%
WRS - Compost - Green Cart	98	2.6%
CBS Inspection - Electrical	93	2.4%
Parks - Tree Concern - WAM	91	2.4%
Roads - Traffic Signal Timing Inquiry	88	2.3%
CBS Inspection - Residential Improvement Project - RIP	85	2.2%
WATS - Sewage Back-up	80	2.1%
Corporate - Graffiti Concerns	73	1.9%
Bylaw - Material on Public Property	63	1.6%
Finance - ONLINE TIPP Agreement Request	60	1.6%
Roads - Traffic or Pedestrian Light Repair	59	1.5%
CBS Inspection - Furnace Replacement	56	1.5%
CT - Employee Conduct	55	1.4%
WRS - Waste - Residential	55	1.4%
CBS Inspection - Gas	53	1.4%
Roads - Snow and Ice Control	50	1.3%
Total Top 20 SR Types	1,687	44.0%
Total Other SRs	2,147	56.0%
Total SRs for Ward	3,834	100.0%