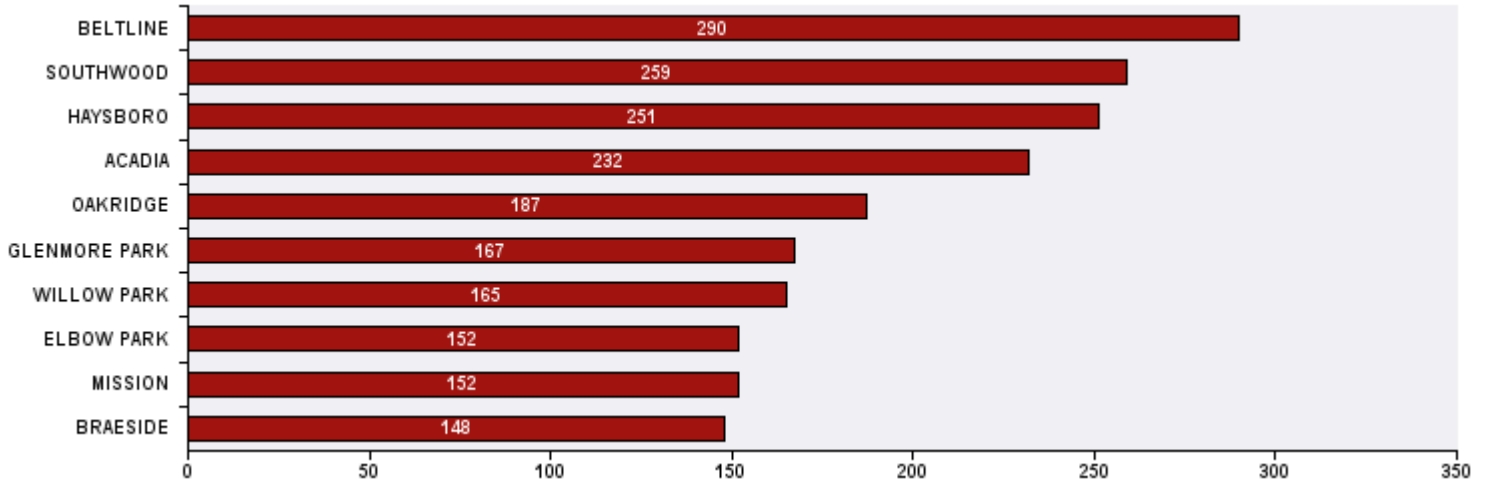


## Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	187	5.2%
Finance - Property Tax Account Inquiry	142	4.0%
Corporate - Graffiti Concerns	103	2.9%
CBS Inspection - Residential Improvement Project - RIP	92	2.6%
WATS - Sewage Back-up	88	2.5%
CBS Inspection - Electrical	84	2.3%
Finance - ONLINE TIPP Agreement Request	83	2.3%
WRS - Compost - Green Cart	78	2.2%
CBS Inspection - Commercial or Multi-Family	74	2.1%
WATS - Sewer Maintenance	71	2.0%
Parks - Tree Concern - WAM	69	1.9%
WRS - Waste - Residential	68	1.9%
Parks - Garbage - WAM	60	1.7%
Bylaw - Snow and Ice on Sidewalk	58	1.6%
Corporate - Face Covering Concerns	55	1.5%
Parks - Wildlife Sightings	55	1.5%
CBS Inspection - Furnace Replacement	54	1.5%
Corporate - Encampment Concerns	54	1.5%
WRS - Recycling - Blue Cart	52	1.5%
CT - Employee Conduct	47	1.3%
<b>Total Top 20 SR Types</b>	<b>1,574</b>	<b>44.0%</b>
<b>Total Other SRs</b>	<b>2,006</b>	<b>56.0%</b>
<b>Total SRs for Ward</b>	<b>3,580</b>	<b>100.0%</b>