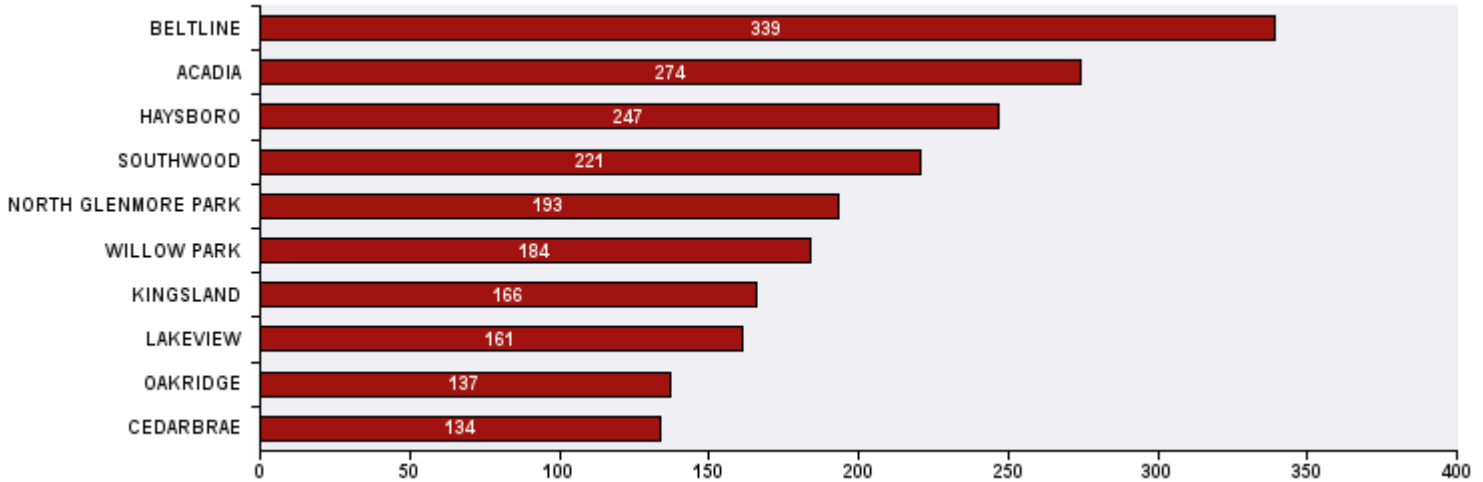


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	162	4.5%
WRS - Cart Management	119	3.3%
Roads - Streetlight Maintenance	114	3.2%
Finance - Property Tax Account Inquiry	103	2.9%
WATS - Sewage Back-up	92	2.6%
CBS Inspection - Commercial or Multi-Family	90	2.5%
CBS Inspection - Electrical	76	2.1%
Roads - Debris on Street/Sidewalk/Boulevard	72	2.0%
Finance - ONLINE TIPP Agreement Request	71	2.0%
Roads - Pothole Maintenance	68	1.9%
CBS Inspection - Residential Improvement Project - RIP	66	1.9%
Corporate - Graffiti Concerns	65	1.8%
Roads - Backlane Maintenance	64	1.8%
WRS - Compost - Green Cart	53	1.5%
CN - Subsidized Programs - Fair Entry	52	1.5%
Bylaw - Material on Public Property	50	1.4%
Bylaw - Long Grass - Weeds Infraction	49	1.4%
Bylaw - Noise Concerns	46	1.3%
WRS - Commercial Collection Services	46	1.3%
Roads - Traffic or Pedestrian Light Repair	44	1.2%
Total Top 20 SR Types	1,502	42.1%
Total Other SRs	2,064	57.9%
Total SRs for Ward	3,566	100.0%