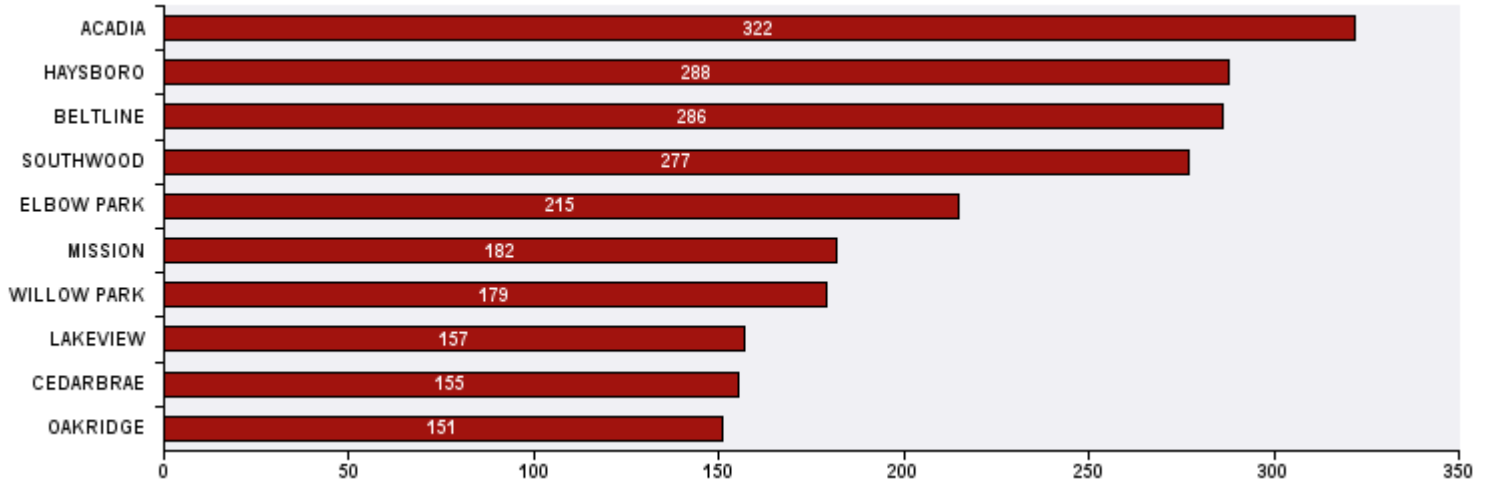


Top 10 Communities in Ward 11 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	205	5.1%
Finance - Property Tax Account Inquiry	191	4.8%
Parks - Tree Concern - WAM	159	4.0%
CBS Inspection - Residential Improvement Project - RIP	125	3.1%
Corporate - Graffiti Concerns	113	2.8%
Finance - ONLINE TIPP Agreement Request	91	2.3%
WATS - Sewage Back-up	89	2.2%
Parks - Garbage - WAM	88	2.2%
CBS Inspection - Electrical	82	2.0%
Roads - Pothole Maintenance	80	2.0%
WRS - Waste - Residential	71	1.8%
CBS Inspection - Commercial or Multi-Family	68	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	68	1.7%
Finance - TIPP Agreement Request	64	1.6%
Bylaw - Material on Public Property	60	1.5%
311 Contact Us	59	1.5%
WATS - Sewer Maintenance	57	1.4%
CT - Employee Conduct	54	1.3%
Bylaw - Long Grass - Weeds Infraction	51	1.3%
CT - Bus Route or Bus Schedule	51	1.3%
Parks - Wildlife Sightings	51	1.3%
Total Top 20 SR Types	1,877	46.8%
Total Other SRs	2,132	53.2%
Total SRs for Ward	4,009	100.0%