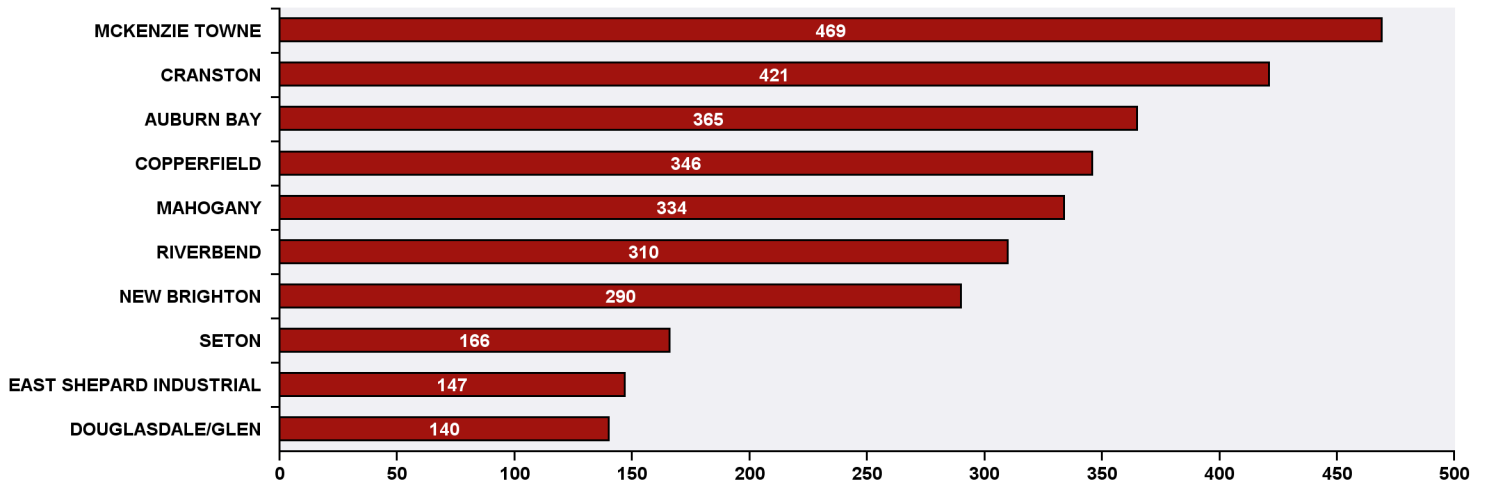


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	201	6.2%
Finance - Property Tax Account Inquiry	194	6.0%
CBS Inspection - Electrical	154	4.7%
WATS - Service and Main Valve Issues	111	3.4%
Roads - Street Cleaning	103	3.2%
Finance - ONLINE TIPP Agreement Request	101	3.1%
CBS Inspection - Commercial or Multi-Family	93	2.9%
CBS Inspection - Residential Improvement Project - RIP	87	2.7%
Roads - Backlane Maintenance	75	2.3%
Roads - Traffic or Pedestrian Light Repair	74	2.3%
WRS - Waste - Residential	71	2.2%
WRS - Compost - Green Cart	68	2.1%
WRS - Cart Management	67	2.1%
CBS Inspection - Plumbing	61	1.9%
Parks - Tree Concern - WAM	61	1.9%
Bylaw - Temporary Signs Infraction on City Property	59	1.8%
Roads - Streetlight Maintenance	57	1.8%
WRS - New Service - Carts	54	1.7%
Roads - Dead Animal Pick-Up	49	1.5%
WRS - Recycling - Blue Cart	48	1.5%
Total Top 20 SR Types	1,788	54.9%
Total Other SRs	1,466	45.1%
Total SRs for Ward	3,254	100.0%