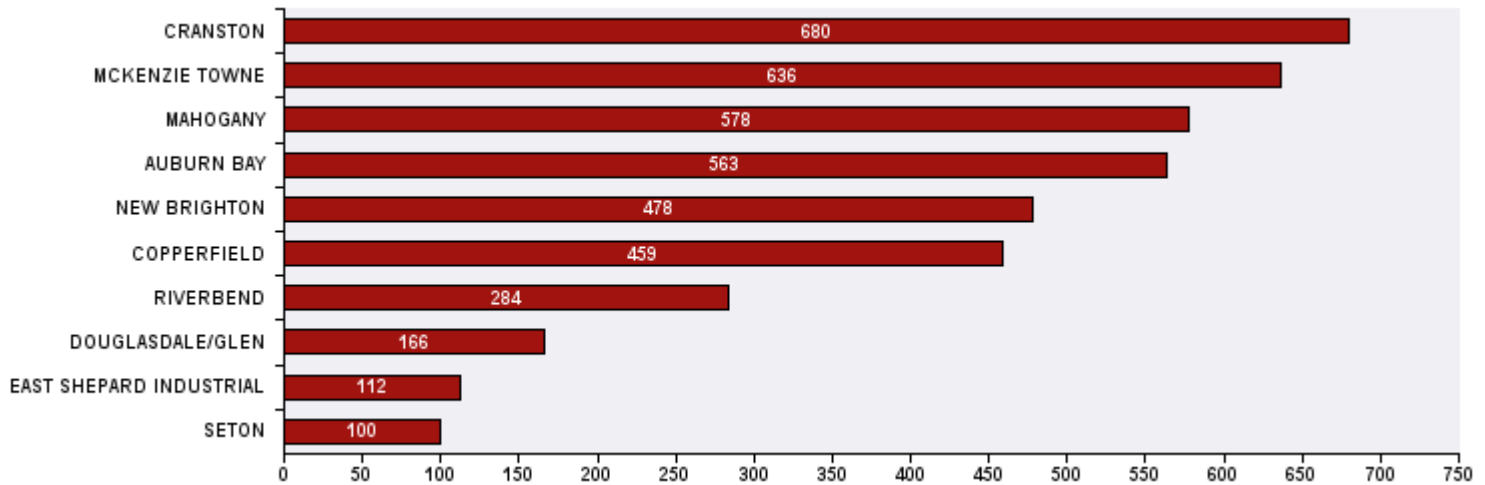


## Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	1,434	34.2%
Finance - Property Tax Account Inquiry	151	3.6%
Roads - Street Cleaning	144	3.4%
WATS - Service and Main Valve Issues	126	3.0%
WRS - Waste - Residential	114	2.7%
Finance - ONLINE TIPP Agreement Request	109	2.6%
Roads - Backlane Maintenance	109	2.6%
CBS Inspection - Electrical	95	2.3%
WRS - Cart Management	76	1.8%
WRS - Recycling - Blue Cart	73	1.7%
Roads - Pothole Maintenance	68	1.6%
CBS Inspection - Residential Improvement Project - RIP	67	1.6%
CBS Inspection - Commercial or Multi-Family	60	1.4%
Bylaw - Disturbance and Behavioural Concerns	59	1.4%
Finance - TIPP Agreement Request	56	1.3%
311 Contact Us	55	1.3%
Parks - Tree Concern - WAM	55	1.3%
WRS - New Service - Carts	52	1.2%
CBS Inspection - Plumbing	46	1.1%
WRS - Compost - Green Cart	43	1.0%
<b>Total Top 20 SR Types</b>	<b>2,992</b>	<b>71.4%</b>
<b>Total Other SRs</b>	<b>1,199</b>	<b>28.6%</b>
<b>Total SRs for Ward</b>	<b>4,191</b>	<b>100.0%</b>