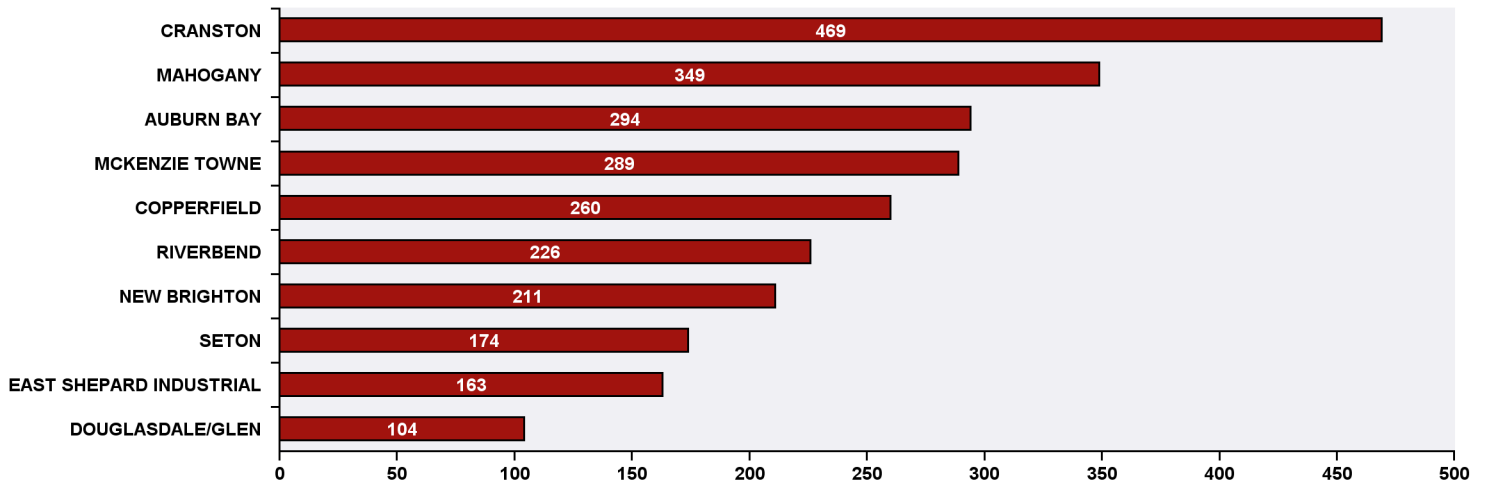


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	207	7.5%
CBS Inspection - Electrical	151	5.5%
Finance - ONLINE TIPP Agreement Request	133	4.8%
CBS Inspection - Residential Improvement Project - RIP	88	3.2%
Parks - Tree Concern - WAM	87	3.2%
Finance - TIPP Agreement Request	83	3.0%
WRS - Cart Management	77	2.8%
Bylaw - Long Grass - Weeds Infraction	75	2.7%
CBS Inspection - Commercial or Multi-Family	72	2.6%
311 Contact Us	67	2.4%
Roads - Dead Animal Pick-Up	67	2.4%
WRS - New Service - Carts	63	2.3%
WRS - Waste - Residential	62	2.2%
Roads - Backlane Maintenance	54	2.0%
WRS - Recycling - Blue Cart	54	2.0%
CBS Inspection - Plumbing	49	1.8%
WRS - Compost - Green Cart	43	1.6%
AS - Pick Up Stray	39	1.4%
AS - Animal at Large	32	1.2%
AS - Lost and Found Animal	32	1.2%
Total Top 20 SR Types	1,535	55.7%
Total Other SRs	1,223	44.3%
Total SRs for Ward	2,758	100.0%