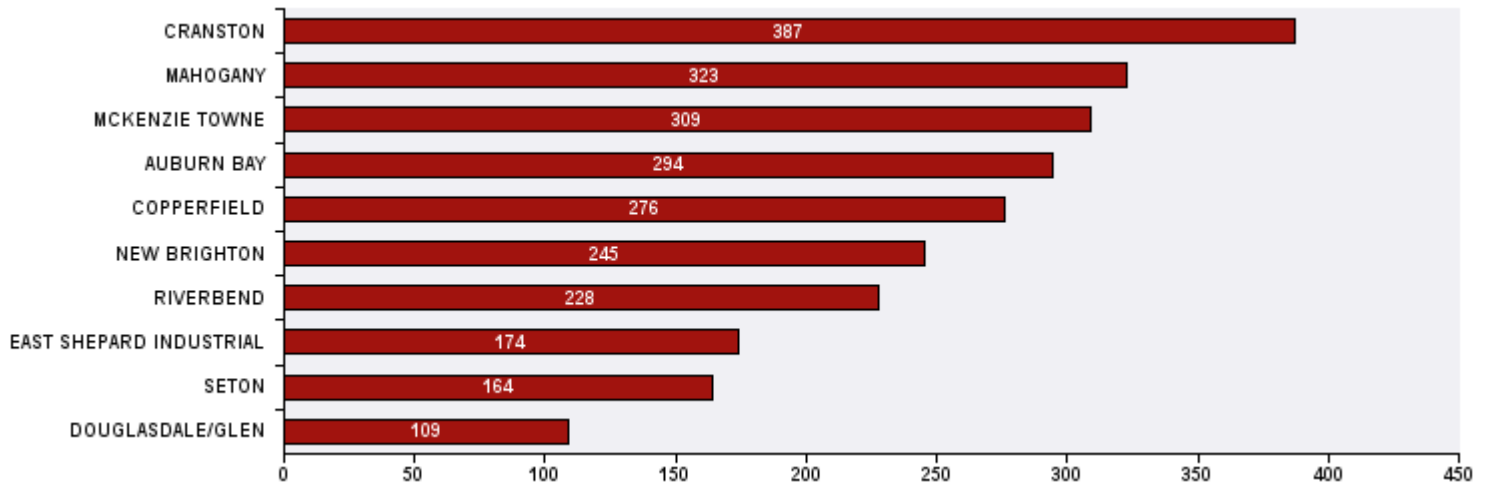


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	247	9.1%
Finance - ONLINE TIPP Agreement Request	167	6.2%
CBS Inspection - Electrical	145	5.3%
CBS Inspection - Residential Improvement Project - RIP	91	3.4%
CBS Inspection - Commercial or Multi-Family	83	3.1%
Finance - TIPP Agreement Request	81	3.0%
WRS - Cart Management	71	2.6%
WRS - Waste - Residential	71	2.6%
CBS Inspection - Plumbing	63	2.3%
WRS - New Service - Carts	59	2.2%
WRS - Recycling - Blue Cart	56	2.1%
Roads - Snow and Ice Control	54	2.0%
Parks - Tree Concern - WAM	49	1.8%
Bylaw - Snow and Ice on Sidewalk	46	1.7%
Roads - Sidewalk - Curb and Gutter Repair	40	1.5%
Roads - Traffic or Pedestrian Light Repair	36	1.3%
WATS - Catch Basin Concerns	36	1.3%
CBS - RIM - Property Research	35	1.3%
Bylaw - Temporary Signs Infraction on City Property	33	1.2%
WRS - Compost - Green Cart	33	1.2%
Total Top 20 SR Types	1,496	55.2%
Total Other SRs	1,216	44.8%
Total SRs for Ward	2,712	100.0%