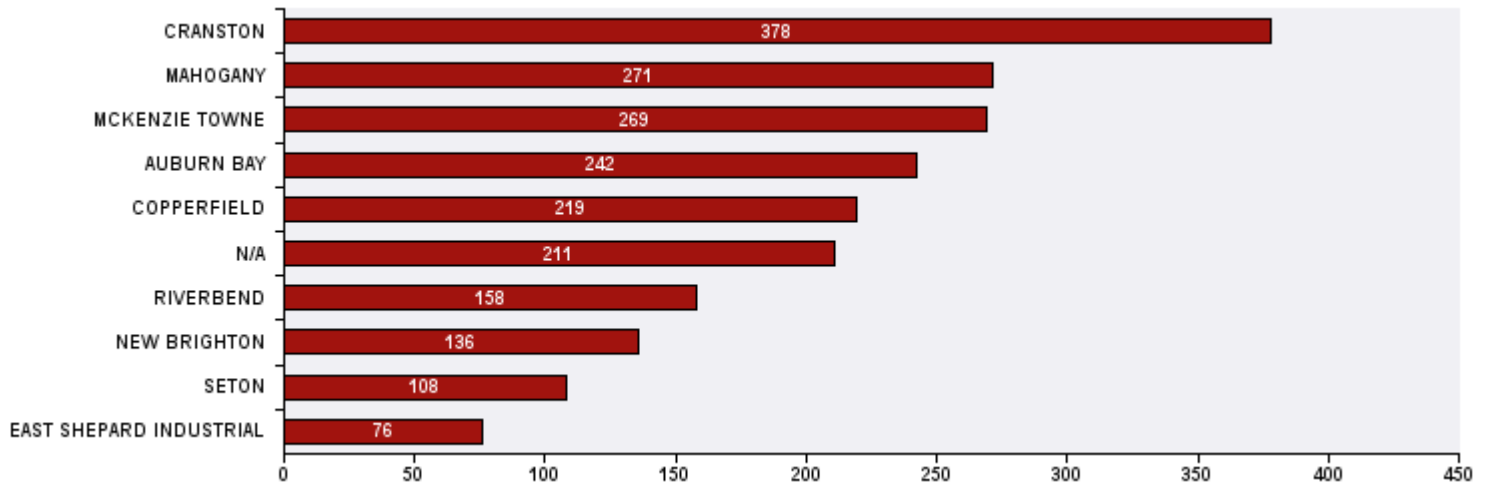


### Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	286	12.7%
Finance - Property Tax Account Inquiry	168	7.4%
Finance - ONLINE TIPP Agreement Request	164	7.3%
Roads - Snow and Ice Control	154	6.8%
Finance - TIPP Agreement Request	97	4.3%
CBS Inspection - Electrical	79	3.5%
WRS - Waste - Residential	66	2.9%
CBS Inspection - Commercial or Multi-Family	63	2.8%
WRS - Recycling - Blue Cart	62	2.7%
CBS Inspection - Residential Improvement Project - RIP	57	2.5%
WRS - New Service - Carts	57	2.5%
WRS - Cart Management	51	2.3%
Roads - Streetlight Maintenance	46	2.0%
Parks - Snow and Ice Concerns - WAM	42	1.9%
WRS - Compost - Green Cart	41	1.8%
Bylaw - Temporary Signs Infraction on City Property	39	1.7%
CBS Inspection - Plumbing	37	1.6%
CBS Inspection - Cancellation or Reschedule	31	1.4%
CT - Employee Conduct	24	1.1%
Roads - Traffic or Pedestrian Light Repair	24	1.1%
<b>Total Top 20 SR Types</b>	<b>1,588</b>	<b>70.3%</b>
<b>Total Other SRs</b>	<b>671</b>	<b>29.7%</b>
<b>Total SRs for Ward</b>	<b>2,259</b>	<b>100.0%</b>