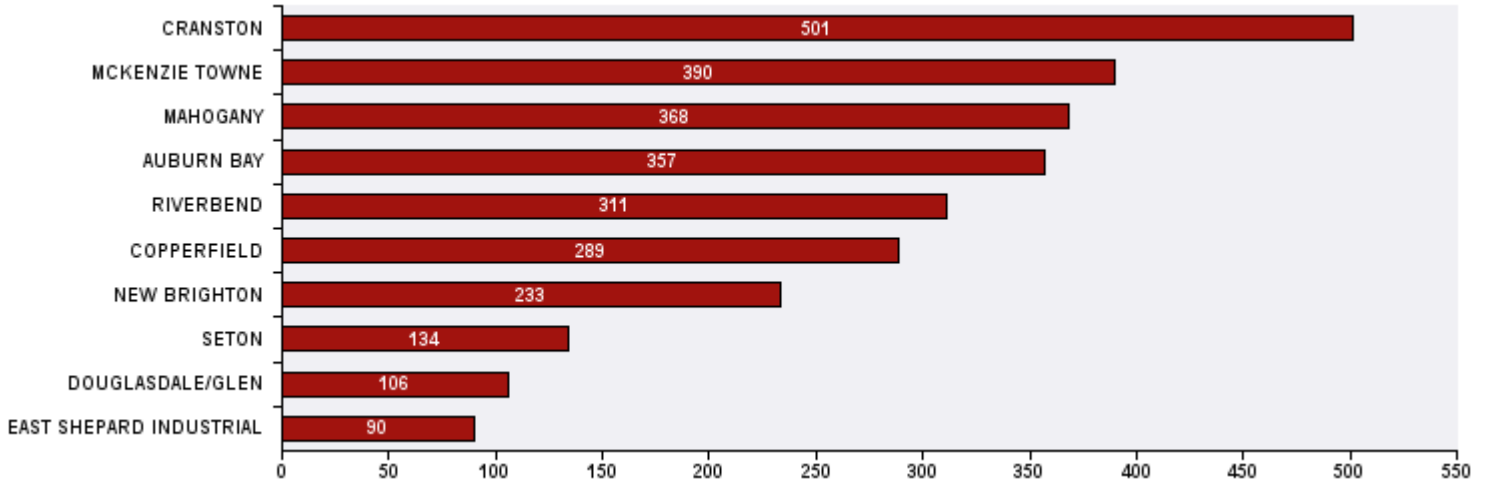


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	485	16.7%
Bylaw - Snow and Ice on Sidewalk	357	12.3%
Finance - Property Tax Account Inquiry	202	7.0%
Finance - ONLINE TIPP Agreement Request	189	6.5%
CBS Inspection - Electrical	109	3.8%
WRS - Recycling - Blue Cart	104	3.6%
Finance - TIPP Agreement Request	100	3.4%
WRS - Waste - Residential	99	3.4%
CBS Inspection - Residential Improvement Project - RIP	81	2.8%
CBS Inspection - Commercial or Multi-Family	66	2.3%
Parks - Snow and Ice Concerns - WAM	66	2.3%
WRS - Cart Management	60	2.1%
CBS Inspection - Plumbing	51	1.8%
CBS Inspection - Gas	46	1.6%
WRS - New Service - Carts	41	1.4%
311 Contact Us	36	1.2%
Bylaw - Material on Public Property	33	1.1%
WRS - Compost - Green Cart	31	1.1%
Bylaw - Disturbance and Behavioural Concerns	28	1.0%
Roads - Traffic or Pedestrian Light Repair	25	0.9%
Total Top 20 SR Types	2,209	76.1%
Total Other SRs	693	23.9%
Total SRs for Ward	2,902	100.0%