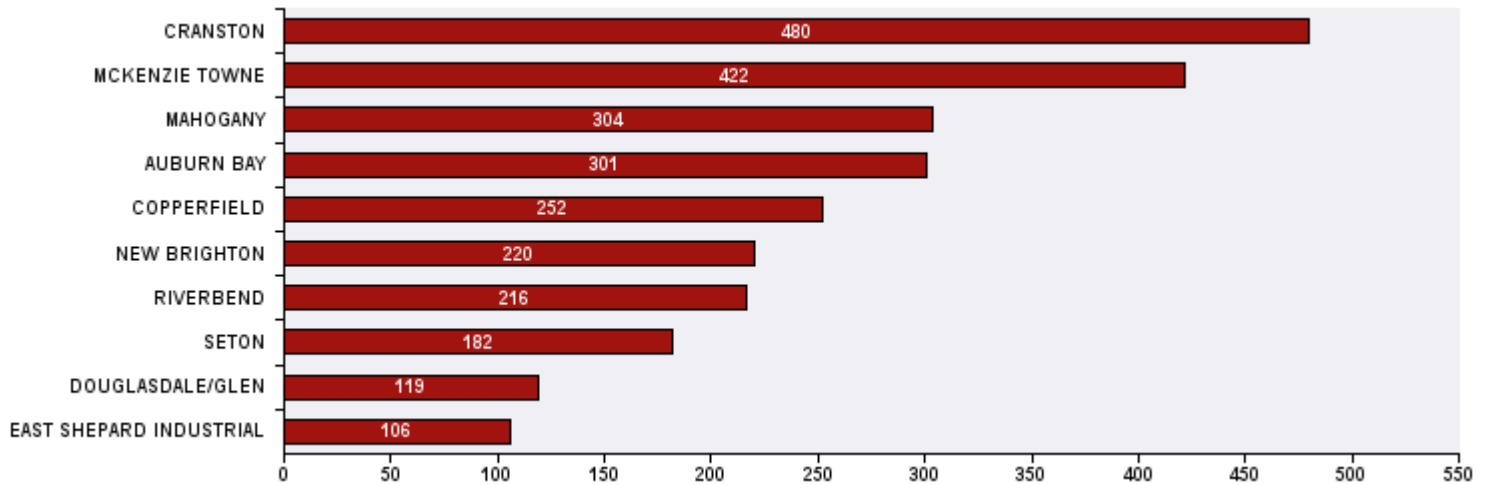


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	311	11.5%
Roads - Snow and Ice Control	251	9.2%
Finance - Property Tax Account Inquiry	208	7.7%
Finance - ONLINE TIPP Agreement Request	182	6.7%
Finance - TIPP Agreement Request	123	4.5%
CBS Inspection - Electrical	114	4.2%
WRS - Waste - Residential	92	3.4%
WRS - Cart Management	87	3.2%
CBS Inspection - Residential Improvement Project - RIP	83	3.1%
Parks - Snow and Ice Concerns - WAM	81	3.0%
WRS - Recycling - Blue Cart	80	2.9%
CBS Inspection - Commercial or Multi-Family	58	2.1%
CBS Inspection - Plumbing	58	2.1%
WRS - Compost - Green Cart	51	1.9%
CT - Snow and Ice Control	32	1.2%
WRS - New Service - Carts	31	1.1%
CBS Inspection - Cancellation or Reschedule	29	1.1%
Bylaw - Disturbance and Behavioural Concerns	26	1.0%
CFD - Inspection - Business Licence - FHB	26	1.0%
Parks - Wildlife Management	25	0.9%
Total Top 20 SR Types	1,948	71.7%
Total Other SRs	767	28.3%
Total SRs for Ward	2,715	100.0%