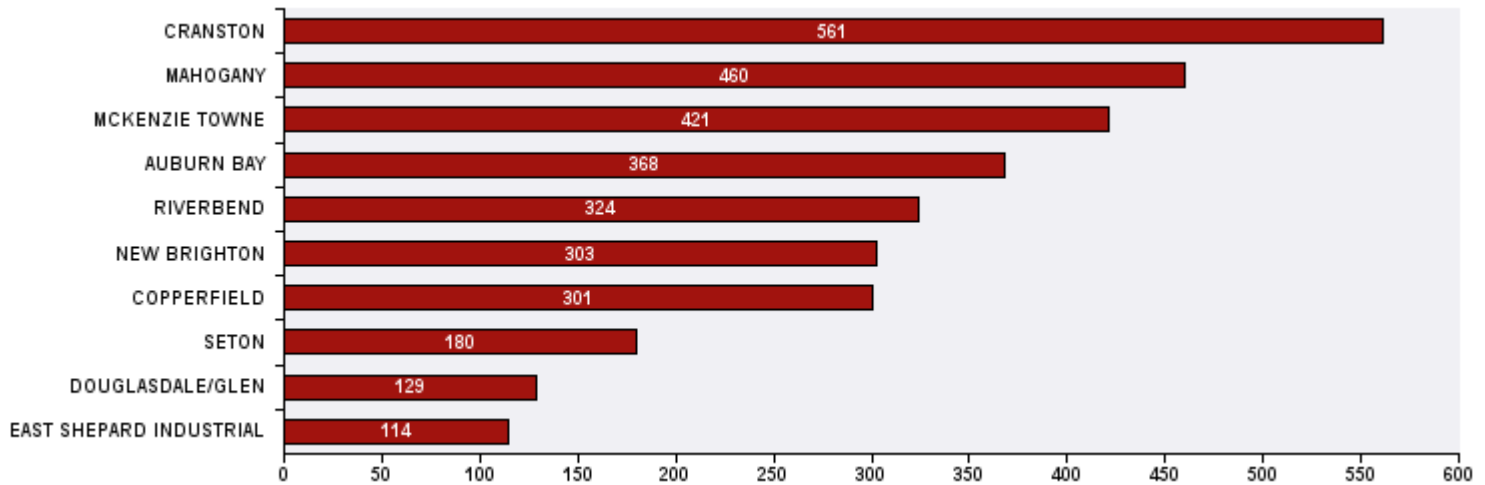


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	216	6.4%
Parks - Tree Concern - WAM	183	5.4%
Finance - ONLINE TIPP Agreement Request	176	5.2%
CBS Inspection - Electrical	157	4.7%
Bylaw - Long Grass - Weeds Infraction	117	3.5%
CBS Inspection - Residential Improvement Project - RIP	115	3.4%
WRS - Cart Management	104	3.1%
WRS - Waste - Residential	102	3.0%
Finance - TIPP Agreement Request	76	2.3%
WRS - New Service - Carts	76	2.3%
311 Contact Us	67	2.0%
Parks - Mowing Request - WAM	67	2.0%
Roads - Backlane Maintenance	67	2.0%
Roads - Roadway Maintenance	62	1.8%
WRS - Recycling - Blue Cart	60	1.8%
CBS Inspection - Commercial or Multi-Family	58	1.7%
Roads - Pothole Maintenance	58	1.7%
Bylaw - Material on Public Property	52	1.5%
CBS Inspection - Plumbing	51	1.5%
CBS Inspection - SCP - New Home	46	1.4%
Total Top 20 SR Types	1,910	56.6%
Total Other SRs	1,464	43.4%
Total SRs for Ward	3,374	100.0%