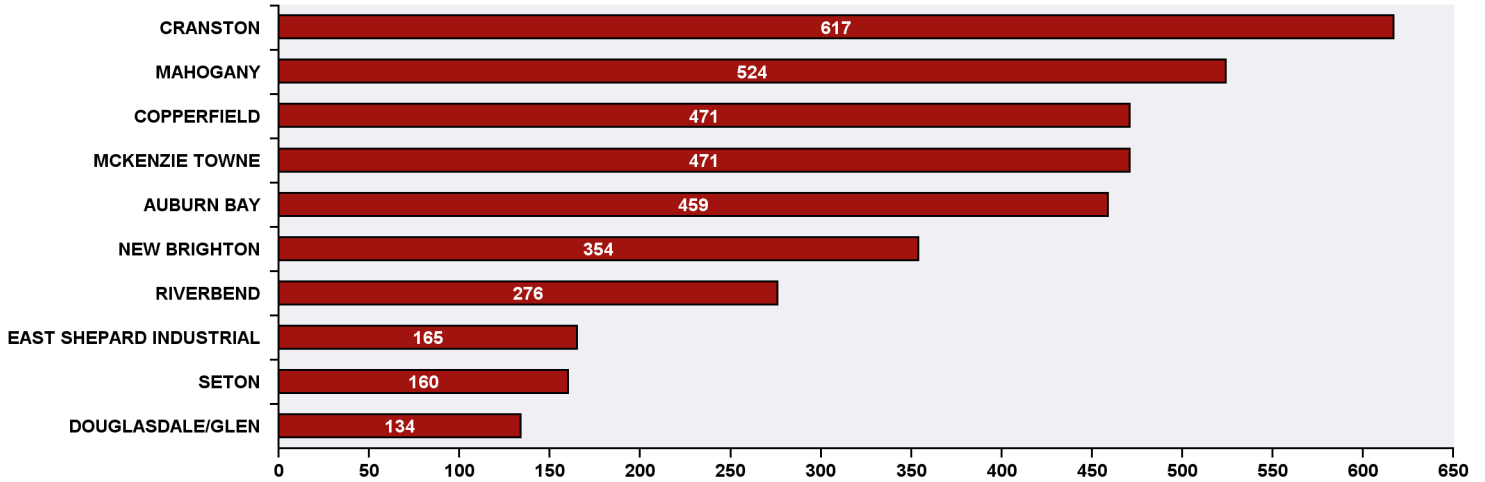


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	381	9.9%
Finance - Property Tax Account Inquiry	380	9.8%
CBS Inspection - Electrical	198	5.1%
Finance - TIPP Agreement Request	169	4.4%
Bylaw - Long Grass - Weeds Infraction	155	4.0%
Parks - Tree Concern - WAM	153	4.0%
Parks - Mowing Request - WAM	102	2.6%
WRS - Cart Management	86	2.2%
CBS Inspection - Residential Improvement Project - RIP	79	2.0%
CBS Inspection - Commercial or Multi-Family	75	1.9%
311 Contact Us	70	1.8%
WRS - New Service - Carts	68	1.8%
CBS Inspection - Plumbing	64	1.7%
CBS Inspection - Cancellation or Reschedule	62	1.6%
Roads - Boulevard Maintenance	62	1.6%
WRS - Waste - Residential	57	1.5%
WRS - Recycling - Blue Cart	55	1.4%
WRS - Compost - Green Cart	49	1.3%
WATS - Catch Basin Concerns	48	1.2%
Roads - Dead Animal Pick-Up	47	1.2%
Total Top 20 SR Types	2,360	61.1%
Total Other SRs	1,503	38.9%
Total SRs for Ward	3,863	100.0%