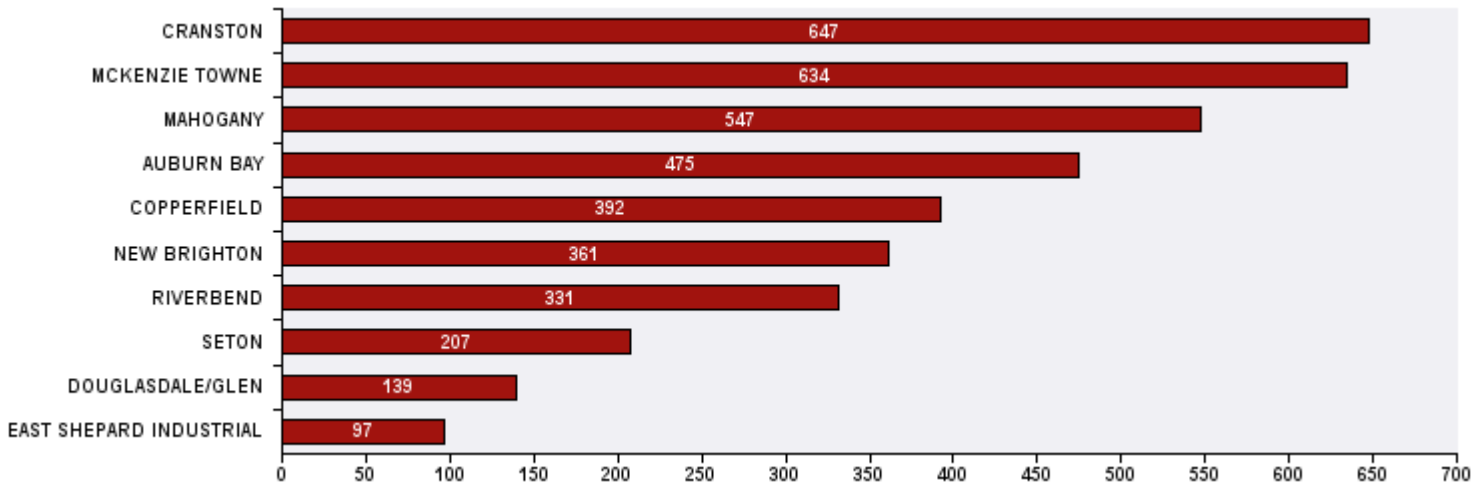


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	399	9.9%
Finance - ONLINE TIPP Agreement Request	330	8.2%
Parks - Tree Concern - WAM	190	4.7%
CBS Inspection - Electrical	172	4.3%
Finance - TIPP Agreement Request	146	3.6%
Bylaw - Long Grass - Weeds Infraction	120	3.0%
WRS - Cart Management	115	2.9%
CBS Inspection - Residential Improvement Project - RIP	106	2.6%
Roads - Pothole Maintenance	96	2.4%
Roads - Backlane Maintenance	87	2.2%
WATS - Catch Basin Concerns	85	2.1%
WRS - Compost - Green Cart	85	2.1%
WRS - Waste - Residential	79	2.0%
WRS - Recycling - Blue Cart	72	1.8%
CBS Inspection - Commercial or Multi-Family	71	1.8%
311 Contact Us	67	1.7%
Parks - Mowing Request - WAM	61	1.5%
Roads - Roadway Maintenance	61	1.5%
WATS - Service and Main Valve Issues	60	1.5%
CBS Inspection - Plumbing	53	1.3%
WRS - New Service - Carts	53	1.3%
Total Top 20 SR Types	2,508	62.2%
Total Other SRs	1,523	37.8%
Total SRs for Ward	4,031	100.0%