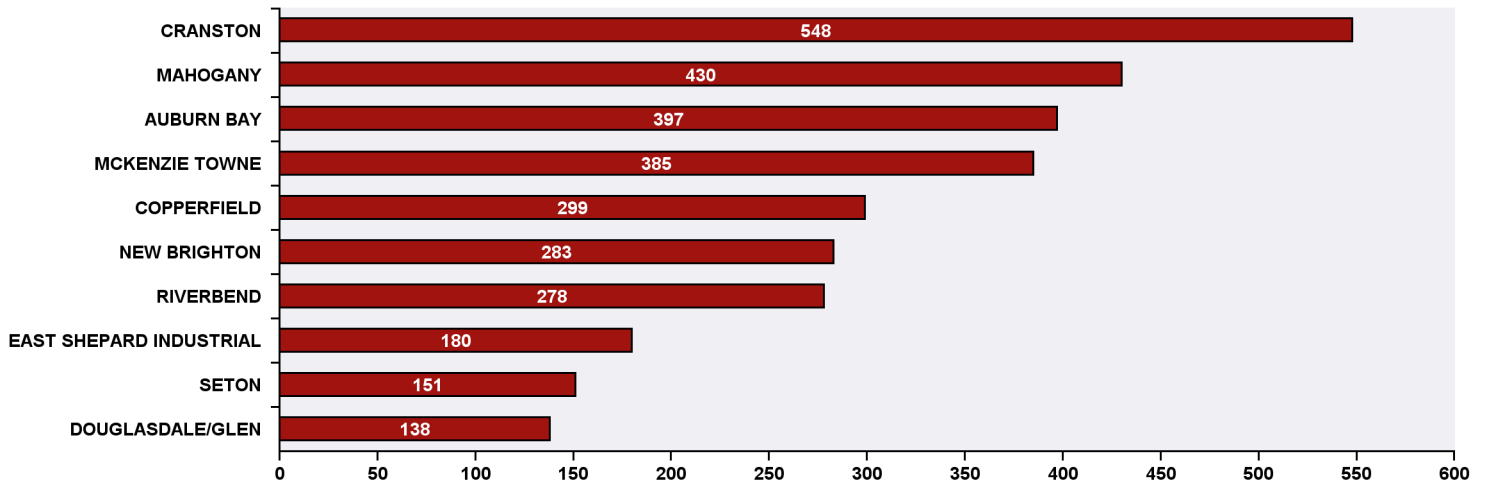


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	253	7.6%
CBS Inspection - Electrical	199	6.0%
City Clerk's - Civic Census (Public Inquiries)	166	5.0%
Finance - Property Tax Account Inquiry	160	4.8%
Parks - Tree Concern - WAM	107	3.2%
CBS Inspection - Commercial or Multi-Family	101	3.0%
Finance - TIPP Agreement Request	92	2.8%
CBS Inspection - Residential Improvement Project - RIP	82	2.5%
WRS - Cart Management	67	2.0%
CBS Inspection - Plumbing	65	2.0%
Roads - Street Cleaning	65	2.0%
311 Contact Us	63	1.9%
WRS - Compost - Green Cart	63	1.9%
WRS - Waste - Residential	63	1.9%
WRS - New Service - Carts	62	1.9%
WRS - Recycling - Blue Cart	58	1.7%
Roads - Backlane Maintenance	47	1.4%
WATS - Service and Main Valve Issues	47	1.4%
Roads - Dead Animal Pick-Up	42	1.3%
Roads - Sidewalk - Curb and Gutter Repair	40	1.2%
Roads - Signs - Traffic and Roadmarking	40	1.2%
Total Top 20 SR Types	1,882	56.7%
Total Other SRs	1,440	43.3%
Total SRs for Ward	3,322	100.0%