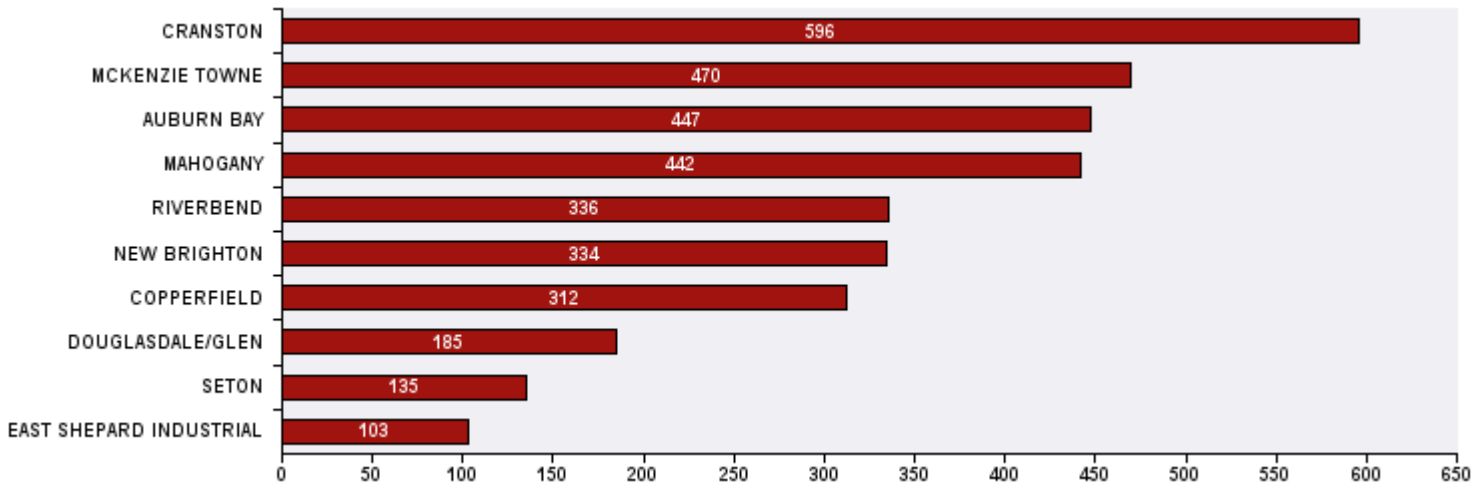


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	289	8.1%
Finance - Property Tax Account Inquiry	225	6.3%
Finance - ONLINE TIPP Agreement Request	213	5.9%
WRS - Compost - Green Cart	154	4.3%
WRS - Recycling - Blue Cart	152	4.2%
Parks - Tree Concern - WAM	116	3.2%
Roads - Backlane Maintenance	114	3.2%
CBS Inspection - Electrical	107	3.0%
WRS - Cart Management	106	3.0%
WRS - Waste - Residential	106	3.0%
WATS - Service and Main Valve Issues	89	2.5%
Roads - Pothole Maintenance	79	2.2%
Bylaw - Disturbance and Behavioural Concerns	72	2.0%
CBS Inspection - Residential Improvement Project - RIP	67	1.9%
WATS - Catch Basin Concerns	66	1.8%
Finance - TIPP Agreement Request	64	1.8%
311 Contact Us	63	1.8%
Roads - Roadway Maintenance	54	1.5%
CBS Inspection - Commercial or Multi-Family	47	1.3%
Bylaw - Material on Public Property	46	1.3%
Total Top 20 SR Types	2,229	62.2%
Total Other SRs	1,353	37.8%
Total SRs for Ward	3,582	100.0%