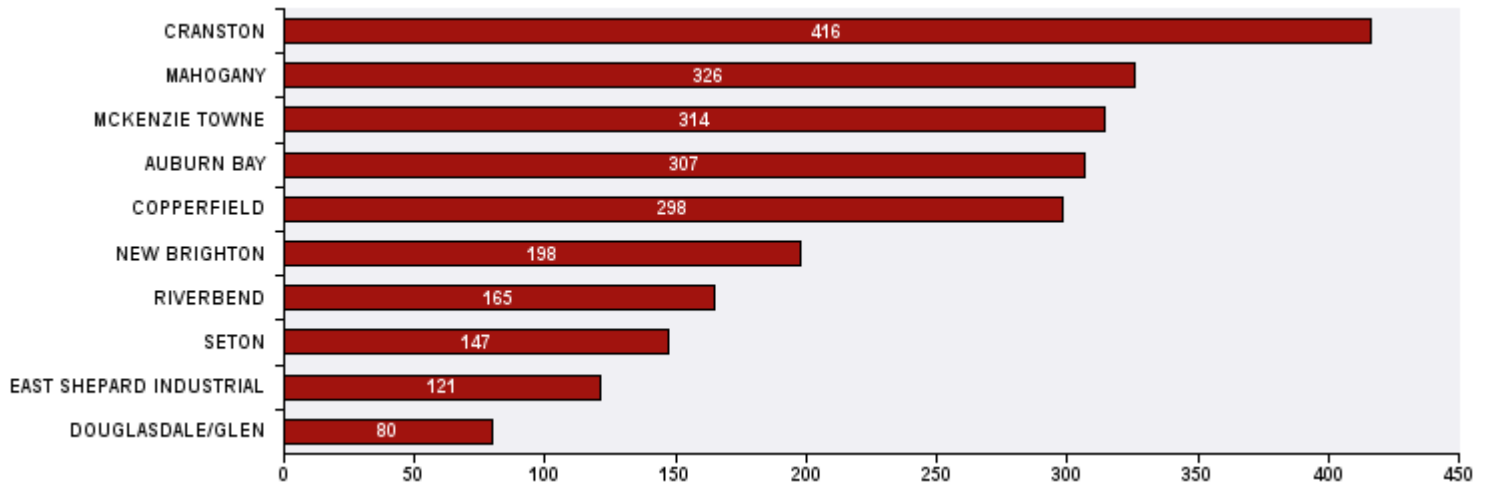




Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	288	11.3%
Finance - ONLINE TIPP Agreement Request	199	7.8%
CBS Inspection - Electrical	142	5.6%
Finance - TIPP Agreement Request	132	5.2%
Bylaw - Snow and Ice on Sidewalk	116	4.6%
WRS - Compost - Green Cart	113	4.4%
CBS Inspection - Residential Improvement Project - RIP	109	4.3%
WRS - Cart Management	71	2.8%
WRS - Waste - Residential	68	2.7%
WRS - New Service - Carts	63	2.5%
CBS Inspection - Plumbing	51	2.0%
WRS - Recycling - Blue Cart	48	1.9%
CBS Inspection - Commercial or Multi-Family	46	1.8%
CBS Inspection - Gas	44	1.7%
Roads - Snow and Ice Control	37	1.5%
CFD - Fire Code and General Inquiries - FHB	31	1.2%
CBS Inspection - Cancellation or Reschedule	30	1.2%
Corporate - Face Covering Concerns	30	1.2%
Bylaw - Material on Public Property	29	1.1%
311 Contact Us	27	1.1%
Total Top 20 SR Types	1,674	65.8%
Total Other SRs	872	34.2%
Total SRs for Ward	2,546	100.0%