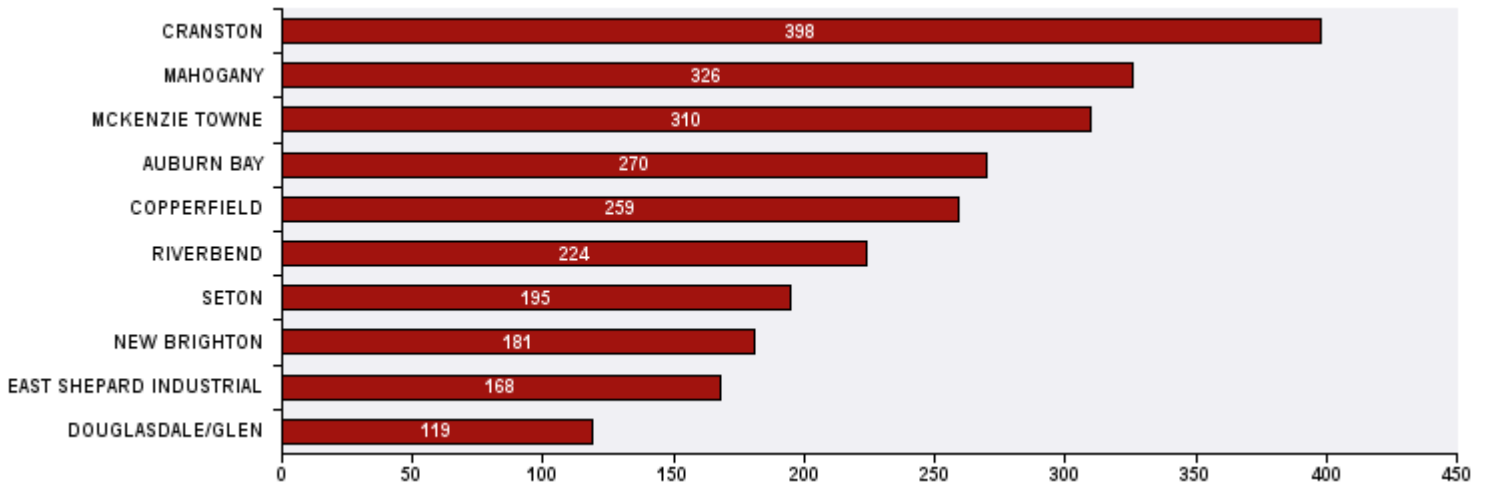


### Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	165	6.2%
CBS Inspection - Electrical	151	5.7%
Finance - ONLINE TIPP Agreement Request	128	4.8%
Roads - Backlane Maintenance	101	3.8%
CBS Inspection - Commercial or Multi-Family	100	3.8%
WRS - Cart Management	94	3.5%
CBS Inspection - Residential Improvement Project - RIP	89	3.3%
CBS Inspection - Gas	86	3.2%
Finance - TIPP Agreement Request	76	2.9%
CBS Inspection - Plumbing	58	2.2%
Roads - Traffic or Pedestrian Light Repair	56	2.1%
WRS - Waste - Residential	56	2.1%
WRS - New Service - Carts	53	2.0%
WRS - Compost - Green Cart	43	1.6%
CBS Inspection - SCP - New Home	41	1.5%
Roads - Dead Animal Pick-Up	39	1.5%
WRS - Recycling - Blue Cart	38	1.4%
CBS Inspection - Heating & Ventilation	35	1.3%
AS - Lost and Found Animal	34	1.3%
Corporate - Graffiti Concerns	34	1.3%
<b>Total Top 20 SR Types</b>	<b>1,477</b>	<b>55.6%</b>
<b>Total Other SRs</b>	<b>1,180</b>	<b>44.4%</b>
<b>Total SRs for Ward</b>	<b>2,657</b>	<b>100.0%</b>