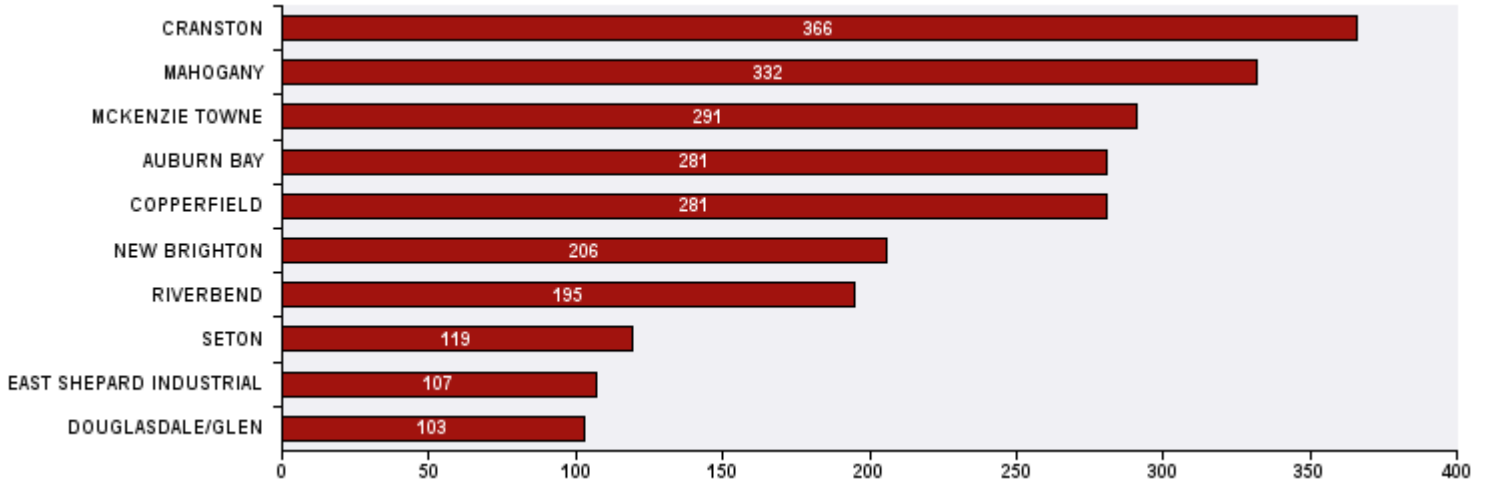


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	217	8.8%
CBS Inspection - Electrical	146	5.9%
Finance - ONLINE TIPP Agreement Request	137	5.5%
CBS Inspection - Residential Improvement Project - RIP	110	4.4%
Bylaw - Temporary Signs Infraction on City Property	93	3.8%
WRS - Cart Management	88	3.6%
Finance - TIPP Agreement Request	85	3.4%
WRS - Recycling - Blue Cart	82	3.3%
WRS - Waste - Residential	73	3.0%
CBS Inspection - Commercial or Multi-Family	61	2.5%
WRS - New Service - Carts	52	2.1%
CBS Inspection - Gas	49	2.0%
WRS - Compost - Green Cart	46	1.9%
CBS Inspection - Plumbing	45	1.8%
Parks - Tree Concern - WAM	36	1.5%
311 Contact Us	33	1.3%
CT - Employee Conduct	32	1.3%
CBS Inspection - Furnace Replacement	29	1.2%
Bylaw - Material on Public Property	28	1.1%
Roads - Debris on Street/Sidewalk/Boulevard	26	1.1%
Total Top 20 SR Types	1,468	59.4%
Total Other SRs	1,005	40.6%
Total SRs for Ward	2,473	100.0%