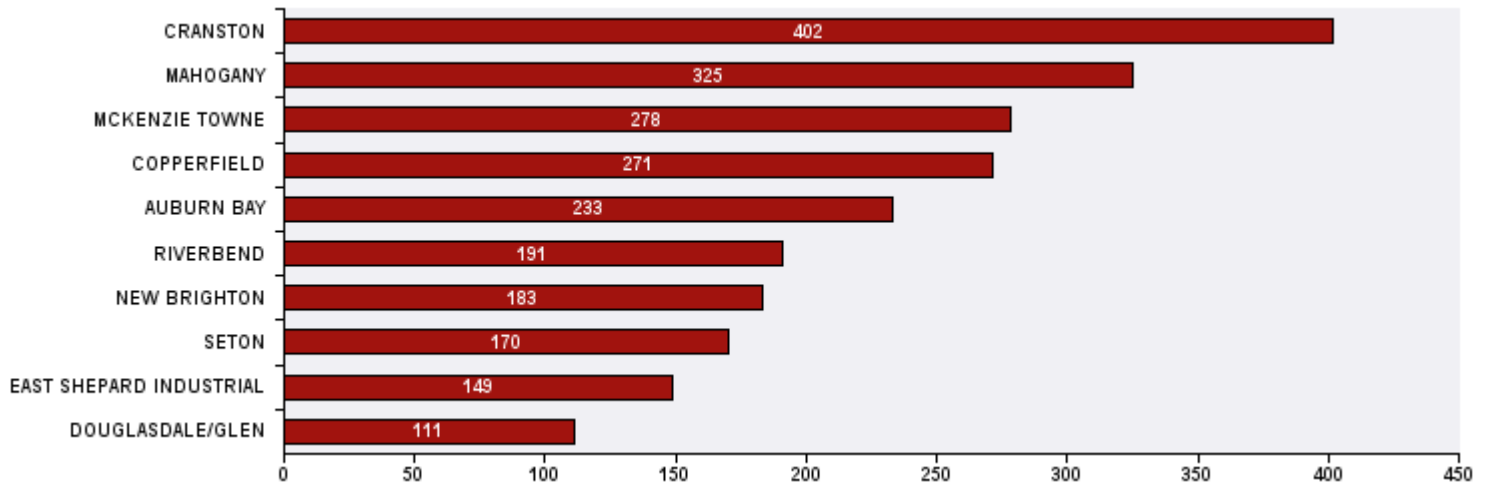


## Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Electrical	142	5.7%
Finance - ONLINE TIPP Agreement Request	134	5.3%
Finance - Property Tax Account Inquiry	120	4.8%
CBS Inspection - Commercial or Multi-Family	89	3.6%
Roads - Backlane Maintenance	85	3.4%
CBS Inspection - Residential Improvement Project - RIP	84	3.4%
WRS - Cart Management	73	2.9%
Finance - TIPP Agreement Request	66	2.6%
WRS - New Service - Carts	66	2.6%
Parks - Tree Concern - WAM	62	2.5%
WRS - Waste - Residential	54	2.2%
311 Contact Us	48	1.9%
CT - Bus Route or Bus Schedule	48	1.9%
Roads - Traffic Signal Timing Inquiry	42	1.7%
CT - Employee Conduct	40	1.6%
Roads - Traffic or Pedestrian Light Repair	39	1.6%
CBS Inspection - Gas	38	1.5%
WRS - Compost - Green Cart	38	1.5%
Bylaw - Material on Public Property	36	1.4%
Roads - Dead Animal Pick-Up	36	1.4%
<b>Total Top 20 SR Types</b>	<b>1,340</b>	<b>53.5%</b>
<b>Total Other SRs</b>	<b>1,167</b>	<b>46.5%</b>
<b>Total SRs for Ward</b>	<b>2,507</b>	<b>100.0%</b>