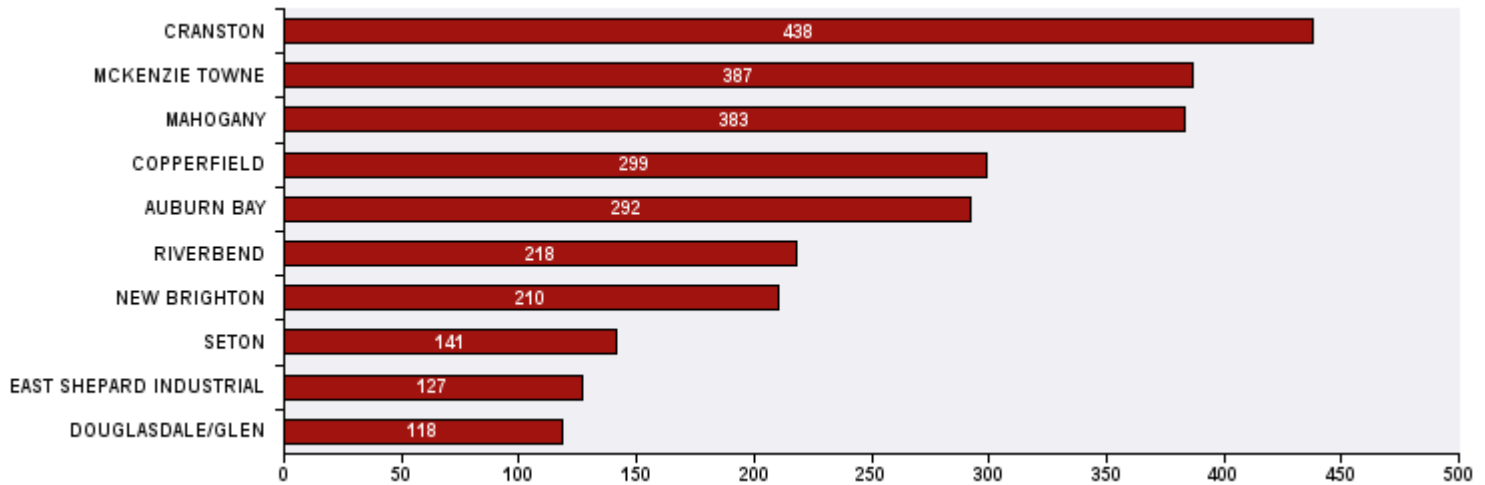


## Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	243	8.8%
CBS Inspection - Electrical	168	6.1%
Finance - ONLINE TIPP Agreement Request	151	5.4%
CBS Inspection - Residential Improvement Project - RIP	113	4.1%
WRS - Cart Management	101	3.6%
Finance - TIPP Agreement Request	82	3.0%
Parks - Tree Concern - WAM	80	2.9%
WRS - Waste - Residential	73	2.6%
WRS - New Service - Carts	68	2.5%
WRS - Recycling - Blue Cart	66	2.4%
CBS Inspection - Plumbing	57	2.1%
CT - Bus Route or Bus Schedule	57	2.1%
CBS Inspection - Commercial or Multi-Family	49	1.8%
311 Contact Us	47	1.7%
Roads - Pothole Maintenance	42	1.5%
Roads - Dead Animal Pick-Up	38	1.4%
CBS Inspection - Gas	36	1.3%
CT - Employee Conduct	34	1.2%
WRS - Compost - Green Cart	33	1.2%
CBS - RIM - Property Research	32	1.2%
Roads - Roadway Maintenance	32	1.2%
<b>Total Top 20 SR Types</b>	<b>1,602</b>	<b>57.7%</b>
<b>Total Other SRs</b>	<b>1,173</b>	<b>42.3%</b>
<b>Total SRs for Ward</b>	<b>2,775</b>	<b>100.0%</b>

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.