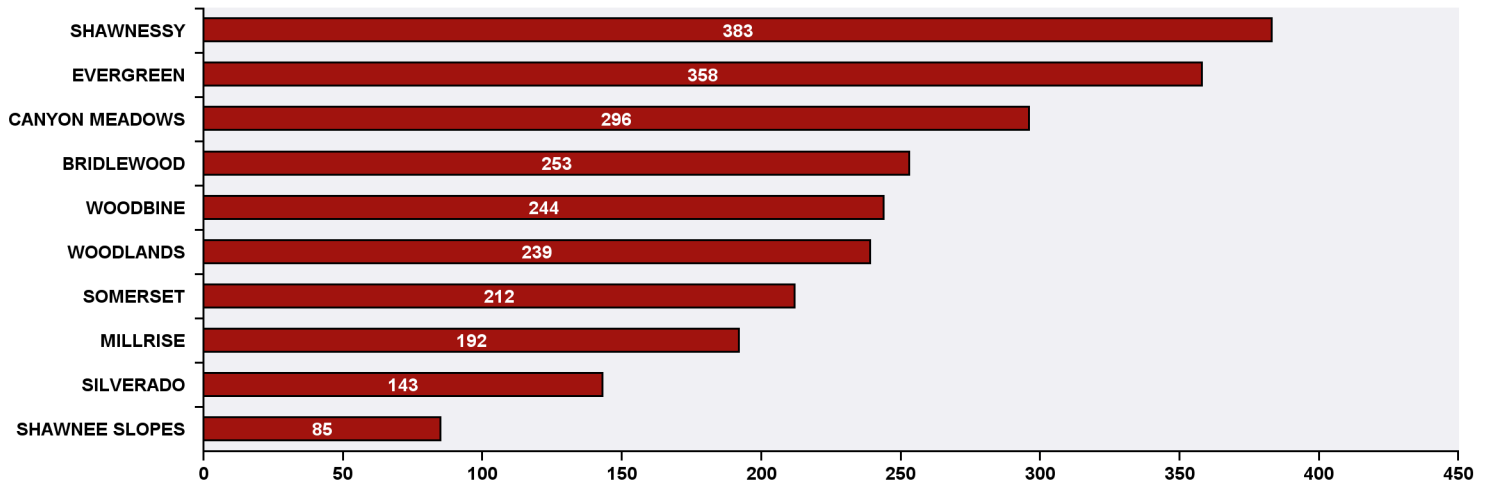


Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	300	12.0%
Finance - Property Tax Account Inquiry	148	5.9%
Roads - Street Cleaning	132	5.3%
WRS - Cart Management	91	3.6%
CBS Inspection - Electrical	66	2.6%
Finance - ONLINE TIPP Agreement Request	66	2.6%
WRS - Compost - Green Cart	54	2.2%
WRS - Waste - Residential	53	2.1%
Finance - TIPP Agreement Request	45	1.8%
CBS Inspection - Residential Improvement Project - RIP	44	1.8%
Parks - Tree Concern - WAM	44	1.8%
WATS - Service and Main Valve Issues	37	1.5%
Bylaw - Temporary Signs Infraction on City Property	36	1.4%
CN - Subsidized Programs - Fair Entry	36	1.4%
Roads - Streetlight Maintenance	35	1.4%
Roads - Pothole Maintenance	34	1.4%
CBS - RIM - Property Research	33	1.3%
WRS - New Service - Carts	33	1.3%
WRS - Recycling - Blue Cart	33	1.3%
CBS Inspection - Furnace Replacement	32	1.3%
CT - Employee Conduct	32	1.3%
Total Top 20 SR Types	1,384	55.4%
Total Other SRs	1,116	44.6%
Total SRs for Ward	2,500	100.0%