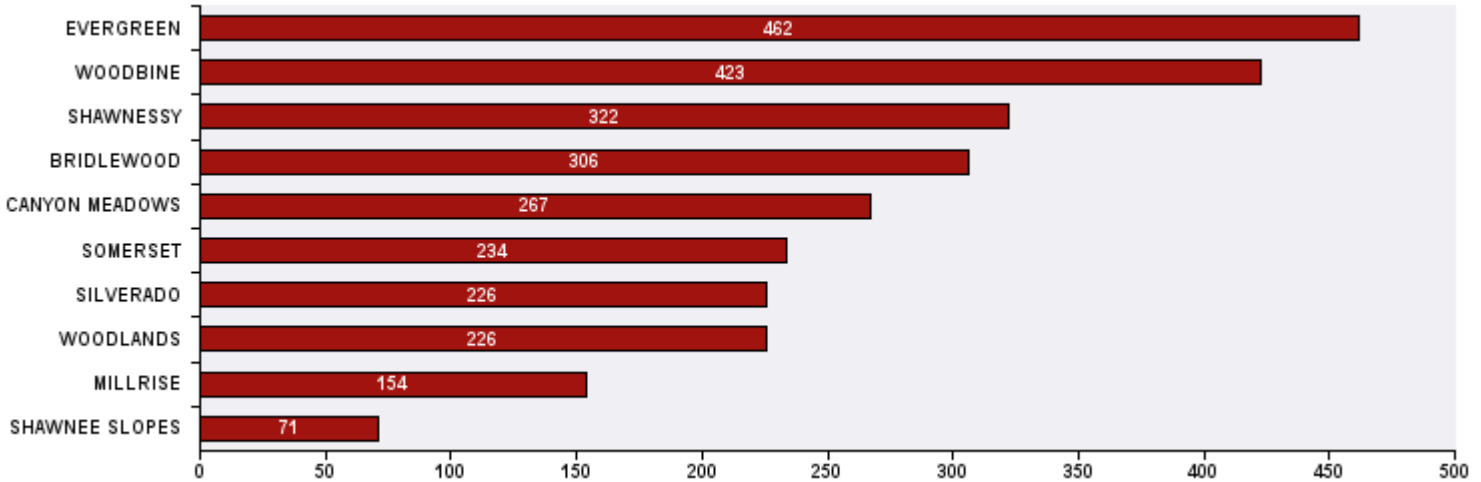


Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	687	24.4%
Finance - Property Tax Account Inquiry	129	4.6%
WRS - Waste - Residential	114	4.0%
Bylaw - Tree - Shrub Infraction	103	3.7%
WRS - Cart Management	103	3.7%
Roads - Pothole Maintenance	99	3.5%
WRS - Recycling - Blue Cart	62	2.2%
WRS - Compost - Green Cart	60	2.1%
WATS - Catch Basin Concerns	58	2.1%
Bylaw - Disturbance and Behavioural Concerns	57	2.0%
Finance - ONLINE TIPP Agreement Request	54	1.9%
Roads - Roadway Maintenance	48	1.7%
WATS - Service and Main Valve Issues	43	1.5%
Bylaw - Material on Public Property	42	1.5%
311 Contact Us	40	1.4%
Roads - Streetlight Maintenance	38	1.3%
Parks - Tree Concern - WAM	36	1.3%
CBS Inspection - Electrical	32	1.1%
WRS - New Service - Carts	30	1.1%
Roads - Sidewalk - Curb and Gutter Repair	29	1.0%
Roads - Street Cleaning	29	1.0%
Total Top 20 SR Types	1,893	67.2%
Total Other SRs	924	32.8%
Total SRs for Ward	2,817	100.0%