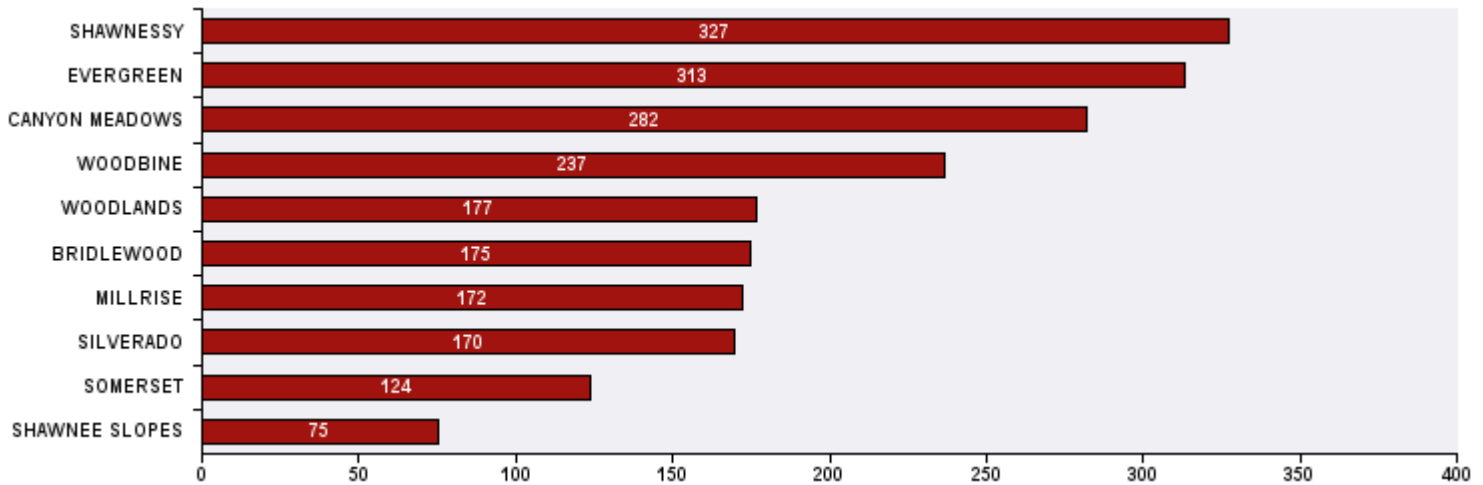




Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	114	5.1%
WRS - Cart Management	110	4.9%
Finance - ONLINE TIPP Agreement Request	95	4.3%
Roads - Pothole Maintenance	95	4.3%
CBS Inspection - Electrical	87	3.9%
Parks - Tree Concern - WAM	87	3.9%
CBS Inspection - Residential Improvement Project - RIP	69	3.1%
Bylaw - Long Grass - Weeds Infraction	56	2.5%
Roads - Dead Animal Pick-Up	56	2.5%
WRS - Waste - Residential	56	2.5%
WRS - Compost - Green Cart	53	2.4%
311 Contact Us	51	2.3%
Roads - Sidewalk - Curb and Gutter Repair	44	2.0%
WRS - New Service - Carts	44	2.0%
Finance - TIPP Agreement Request	39	1.7%
WRS - Recycling - Blue Cart	39	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	36	1.6%
CN - Subsidized Programs - Fair Entry	34	1.5%
Roads - Roadway Maintenance	34	1.5%
AS - Animal at Large	33	1.5%
Total Top 20 SR Types	1,232	55.2%
Total Other SRs	1,000	44.8%
Total SRs for Ward	2,232	100.0%